

Le Cordon Bleu College of Culinary Arts in Chicago:

Le Cordon Bleu College of Culinary Arts in Chicago is accredited by the Higher Learning Commission. On December 16, 2015, Le Cordon Bleu announced that they will begin a gradual process of discontinuing its operations in Chicago. Le Cordon Bleu will no longer enroll new students after the January 2016 cohort begins classes. As part of a “teach out,” students making reasonable academic progress will have the opportunity to complete their program. All Le Cordon Bleu campuses are projected to remain open until September 29, 2017.

Transcripts

Students and/or graduates may request transcripts either by requesting them through the College’s Academics Department or they can go to www.parchment.com to request them online. There is also a “Transcript Request” link on the College’s website: <http://www.chefs.edu/locations/chicago>.

Questions for Le Cordon Bleu College of Culinary Arts in Chicago:

Please contact Le Cordon Bleu at mmurphy@chicago.chefs.edu or visit: <http://www.chefs.edu/>

General Financial Aid or MAP Funding Questions:

Please contact the Illinois Student Assistance Commission (ISAC) at isac.studentservices@isac.illinois.gov or call 1.800.899.ISAC (4722) from 8-5 CT for assistance.

Federal Student Loan Repayment Questions:

Please contact the Department of Education for additional federal student loan questions:

Commonly Asked Questions: <https://studentaid.ed.gov/sa/contact>

Repayment Questions: <https://studentaid.ed.gov/sa/repay-loans>

Federal Loan Forgiveness:

IMPORANT NOTE: Visit the link below to evaluate your eligibility for discharge of Federal Direct Loans, Federal Family Education Loans (FFEL) Program loans, or Federal Perkins Loans. This information **does not apply to non-federal student loans**. Please contact your lenders directly to see your options and understand your repayment obligations: <https://studentaid.ed.gov/sa/repay-loans/forgiveness-cancellation/closed-school>.

Resolving Disputes: <https://studentaid.ed.gov/sa/repay-loans/disputes>

Higher Learning Commission (General Questions about Teach-Out Plans):

<https://www.hlcommission.org/General/contact-us.html>

Filing Complaints:

There are several avenues for filing a complaint. To file a complaint with the Illinois Board of Higher Education (IBHE), the student must first follow the institution’s complaint process. Once you have completed the institution’s complaint process and you feel that it needs additional attention, [a formal complaint can be filed here with IBHE](#). Through that process, IBHE staff will work with the institution to determine the best means for resolving your concern. **Please note that the IBHE does not handle complaints or answer questions regarding financial aid, student loans, etc.**

To file a complaint with the Illinois Attorney General’s Office, visit:

<http://www.illinoisattorneygeneral.gov/consumers/filecomplaint.html>.

General Questions for the Illinois Board of Higher Education:

Please email questions@ibhe.org and we will get back with you!

[Click here to return to the IBHE School Closure page.](#)