

# Knowledge Systems Institute

In 2017, Knowledge Systems Institute (KSI), located in Skokie, Illinois, ceased operation as an independent degree-granting institution of higher education effective May 15, 2017. Please visit [www.ksi.edu](http://www.ksi.edu) for more information.

## **Accreditation:**

The College was institutionally accredited by the Higher Learning Commission (HLC) and withdrew its accreditation on May 15, 2017. For accreditation questions, please visit HLC's homepage at [www.hlcommission.org](http://www.hlcommission.org) and select "find accredited institutions" for accreditation or email [info@hlcommission.org](mailto:info@hlcommission.org).

## **Transcripts:**

To request a transcript for an Associate's degree or higher, please complete the [transcript request form](#). Requests sent without a self-addressed STAMPED envelope will not be processed.

For all certificate programs, please follow these directions: <https://www.ibhe.org/pdf/ClosedSchoolList.pdf> – Scroll down to the bottom of the page.

**VA Benefits:** GI Bill students may contact the VA's Education Call Center at 1-888-442-4551 (Mon-Fri, 7 am-6 pm CT). The Illinois Department of Veterans Affairs may be able to assist you with veteran benefits questions. If you require additional assistance, please reach out to Dan Wellman at [DAN.WELLMAN@illinois.gov](mailto:DAN.WELLMAN@illinois.gov) or 217.782.7838.

## **US Department of Education Resources:** **Repayment Questions**

### **Federal Loan Discharge and Forgiveness:**

**IMPORTANT NOTE:** Visit this [link](#) to evaluate the eligibility requirements for discharge of Federal Direct Loans, Federal Family Education Loans (FFEL) Program loans, or Federal Perkins Loans. This information **does not apply to non-federal student loans**. For those loans, please contact lenders directly for options and to understand repayment obligations.

Students who attended a school who believe they were defrauded or that their school otherwise violated applicable state law may be eligible for discharge (loan forgiveness). Please visit this [link](#) for assistance.

**Resolving Loan Disputes:** <https://studentaid.gov/feedback-ombudsman/disputes/common-issues>

### **Assistance from the Illinois Student Assistance Commission (ISAC):**

Former students can find Closed College Information at <https://www.isac.org/students/after-college/repaying-your-student-loans/closed-colleges-information.html> or <https://www.isac.org/>

### **Student Complaints/Hotline:**

The Illinois Attorney General's office created the Student Loan Helpline (1-800-455-2456; TTY: 1-800-964-3013) to provide student borrowers with free resources about repayment options and information on avoiding default. Here is the [link to file a complaint](#).

### **Employee Complaints:**

Employees with questions or complaints regarding their employment rights may contact IDOL [here](#) (hotline 844-740-5076).

**General Questions for the Illinois Board of Higher Education:** Please email [info@ibhe.org](mailto:info@ibhe.org)