



## Northwestern College – Chicago

Northwestern College – Chicago was closed on March 31, 2018. Northwestern College has been in operation in Illinois since 1902 and institutionally accredited by the [Higher Learning Commission \(HLC\)](http://www.hlc.org). Please visit [www.hlc.org](http://www.hlc.org) for accreditation questions.

### **Transcripts**

To request transcripts, please complete the student transcript verification request form [https://www.ibhe.org/assets/files/Closed-Schools/DG Transcript Form Public 2022.pdf](https://www.ibhe.org/assets/files/Closed-Schools/DG_Transcript_Form_Public_2022.pdf). Please include a self-addressed, postage paid business size 10 envelope so that the transcript can be returned to you.

**VA Benefits:** GI Bill students may contact the VA's Education Call Center at 1-888-442-4551 (Mon-Fri, 7 am-6 pm CT). The Illinois Department of Veterans Affairs may be able to assist you with veteran benefits questions. If you require additional assistance, please reach out to Dan Wellman at [DAN.WELLMAN@illinois.gov](mailto:DAN.WELLMAN@illinois.gov) or 217.782.7838.

### **US Department of Education Resources:**

Students can find their federal student loan information by accessing the National Student Loan Data System (NSLDS) at <https://nsldsfa.ed.gov/login>. You can access the site using your Federal Student Aid (FSA) User ID and qualifying personal identification information.

### **Repayment Questions**

#### **Federal Loan Discharge and Forgiveness:**

**IMPORTANT NOTE:** Visit this [link](#) to evaluate the eligibility requirements for discharge of Federal Direct Loans, Federal Family Education Loans (FFEL) Program loans, or Federal Perkins Loans. This information **does not apply to non-federal student loans**. For those loans, please contact lenders directly for options and to understand repayment obligations.

Students who attended a school who believe they were defrauded or that their school otherwise violated applicable state law may be eligible for discharge (loan forgiveness). Please visit this [link](#) for assistance.

#### **Assistance from the Illinois Student Assistance Commission (ISAC):**

Former students can find Closed College Information at <https://www.isac.org/students/after-college/repaying-your-student-loans/closed-colleges-information.html> or <https://www.isac.org/>

#### **Student Complaints/Hotline:**

The Illinois Attorney General's office created the Student Loan Helpline (1-800-455-2456; Individuals with hearing or speech disabilities can reach the AG's office by using the 7-1-1 relay service) to provide student borrowers with free resources about repayment options and information on avoiding default. Here is the [link to file a complaint](#).

#### **Employee Complaints:**

Employees with questions or complaints regarding their employment rights may contact the [Illinois Attorney General's Workplace Rights Bureau](#) (hotline 844-740-5076).

**General Questions for the Illinois Board of Higher Education:** Please email [info@ibhe.org](mailto:info@ibhe.org)



**Illinois Board of Higher Education**

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