

Upper Iowa University

The Illinois campus location for Upper Iowa University (UIU) closed on May 31, 2023. The main campus located at 605 Washington Street, P.O. Box 1857, Fayette, IA 52142-1857, remains open.

Accreditation:

Upper Iowa University is accredited by the Higher Learning Commission, 230 South LaSalle Street, Suite 7-500, Chicago, IL, 60604 (800-621-7440). Please visit www.hlc.org for accreditation information.

Transcripts: UIU uses a third-party system, National Student Clearinghouse, for official electronic transcript ordering. Visit the UIU electronic transcript ordering page at: <https://tsorder.studentclearinghouse.org/school/ficecode/00189300>.

If you are not able to access the online system, you may utilize the transcript request form for UIU <https://uiu.edu/admissions/registrars-office/transcript-requests/>.

Transcript questions should be directed to the UIU Registrar's Office via email at transcripts@uiu.edu.

Veteran's Affairs (VA) Benefits: GI Bill students may contact the VA's Education Call Center at 1-888-442-4551, Monday – Friday, 7:00 am – 6:00 pm CT, or visit the website at <http://www.benefits.va.gov/gibill>.

U.S. Department of Education Loan Resources:

Federal Loan repayment, discharge, and cancellation information is available from <https://www2.ed.gov>. This website will provide information on repayment plans available, loan servicer information, and information if you have trouble making payments. This information is only applicable for Federal Loan sources, Federal Direct Loan, Federal Family Education Program Loans, or Federal Perkins Loans. This does not include information for private loans.

Complaints:

Complaints should be filed with the main campus first. Information on the complaint process is available at <https://uiu.edu/experience/safety-security/report-an-incident-or-crime>.

After exhausting the campus complaint process, students may file a complaint with the Illinois Board of Higher Education (IBHE). The IBHE complaint process is available at <https://complaints.ibhe.org>.

Other consumer protections may be sought from the Illinois Attorney General's Office. Complaints may be filed at <https://www.illinoisattorneygeneral.gov/File-A-Complaint>.