## ITT Technical Institute – UPDATE FOR ILLINOIS STUDENTS (August 2019)

Effective September 14, 2016, ITT has ceased all operations and permanently closed the business. The July 2016 online term was cancelled.

# ITT Bankruptcy Update: 6/8/2017:

The court overseeing ITT's bankruptcy has ordered ITT's bankruptcy trustee to provide students with any funds "in excess of . . . tuition" that ITT received, before the bankruptcy, to pay for those students' educational expenses. Here is a link to the court's order: <a href="https://cases.omniagentsolutions.com/?clientId=2314">https://cases.omniagentsolutions.com/?clientId=2314</a>

If you might fall in this category -- that is, if you took out loans to cover both your tuition and your other educational expenses, but ITT never provided you the loan funds for your educational expenses before it went bankrupt in September 2016 -- you should immediately contact the Illinois Attorney General's Office through its Student Loan Helpline at 1-800-455-2456.

# 1098 Tax Forms for Students -- Update (2/1/2017):

On 2/1/2017, the ITT Trustee stated that the 1098 Tax Forms were mailed out. On the Tax Form, there is a phone number if the students have questions.

## \*TRANSCRIPTS\*:

Transcripts (1994-Present) can be requested from Parchment, a third-party vendor, at: <a href="https://www.parchment.com/u/registration/26634911/account">https://www.parchment.com/u/registration/26634911/account</a>

#### **DIPLOMAS:**

ITT contracted with Parchment, a third-party provider, who will be servicing orders for digital diplomas, print/digital enrollment verifications, and print/digital degree verifications. Parchment is now taking orders for digital diplomas.

The Illinois Department of Financial & Professional Regulation (IDFPR) and Illinois Board of Higher E d u c a t i o n (IBHE) have worked together to find a way to assist ITT Nursing program students affected by the recent ITT institutional closure. Students who completed all nursing coursework but whose transcript does not indicate program completion will be individually reviewed by the Department to determine if the education will be accepted based upon completion of the required nursing coursework. If the transcript is accepted students will be eligible to take the NCLEX exam and apply for licensure. Please note that the "Administrative Drop" concern on the transcripts will be taken into consideration, but all licensure requirements must be met.

ITT students that would like to apply for the NCLEX and licensure should follow the standard online application process. A link may be found on the nursing page of the IDFPR's website. Continental Testing Services (CTS) is also aware of the situation.

#### ASSISTANCE FROM ILLINOIS STUDENT ASSISTANCE COMMISSION (ISAC):

Former ITT Tech students seeking information on other college and career options or student financial aid can access the ISAC Student Portal (<a href="https://studentportal.isac.org/">https://studentportal.isac.org/</a>). Click here to find contact information for the nearest ISACorps member. These recent college graduates are trained to assist students with the college planning and financial aid processes.

#### **TRANSFER CREDITS:**

MyCreditsTransfer is a statewide initiative designed to facilitate transfer within Illinois using the nationally available tool, Transferology. Within Transferology find the courses that transfer between institutions, degree requirements your courses satisfy and different majors that institutions offer. Many Illinois institutions participate in Transferology and it is free for

anyone to use.

#### **MESSAGE FROM ILLINOIS DEPARTMENT OF VETERANS AFFAIRS:**

The Illinois Department of Veterans Affairs-Veterans Education and Training Section (State Approving Agency) stands ready to assist you in your educational endeavors as you transition from ITT.

Specifically, we can answer questions about GI Bill® benefits and provide you with information about other education and training programs and benefits. Please feel free to contact one of our representatives below for assistance.

Enrique Cabrera	815-730-4358
Melissa Cushman	217-785-4578
Kent Ketter	309-661-7506
Tiffany Perry	773-292-2789
Andrew Pieper	630-690-6270
Emily Siefken	312-814-1831
Dan Wellman	217-782-7838

### **NURSING PROGRAM:**

For those students who completed all degree requirements in the Nursing program but who did not yet complete the Exit HESI, the requirement has been eliminated. **Passage of the Exit HESI is no longer a graduation requirement**. If you completed all Nursing program requirements other than the HESI at ITT Orland Park at any time in the past, you should be eligible for your degree and for access to the National Nursing licensure exam (NCLEX).

For nursing students who have had received an incorrect transcript due to the Exit HESI not being removed, file a complaint with IBHE (if you haven't already done so) and we will outline the rest of the process for you.

Here is the link to file a complaint: http://complaints.ibhe.org/

• For questions related to financial aid and student loans, please call 1-800-4-FED-AID for immediate assistance from a team of student aid professionals.

<u>OTHER IMPORTANT INFORMATION:</u> Information from the U.S. Department of Education regarding Student Loan forgiveness for borrowers from ITT Technical Institute: <a href="https://www.ed.gov/news/press-releases/extended-closed-school-discharge-will-provide-115k-borrowers-itt-technical-institute-more-11b-loan-forgiveness">https://www.ed.gov/news/press-releases/extended-closed-school-discharge-will-provide-115k-borrowers-itt-technical-institute-more-11b-loan-forgiveness</a>.

### **US Department of Education Resources:**

**Federal Unpaid Refund Loan Discharge:** If you have questions about a bounced loan refund check or unpaid refund from ITT, please visit this link to see if you are eligible for assistance.

#### **Got a Ouestions for Federal Student Aid?**

#### **Repayment Questions**

## Federal Loan Discharge and Forgiveness:

**IMPORTANT NOTE:** Visit this <u>link</u> to evaluate the eligibility requirements for discharge of Federal Direct Loans, Federal Family Education Loans (FFEL) Program loans, or Federal Perkins Loans. This information **does not apply to non-federal student loans**. For those loans, please contact lenders directly for options and to understand repayment obligations.

Students who attended a school who believe they were defrauded or that their school otherwise violated applicable state law may be eligible for discharge (loan forgiveness). Please visit this link for assistance.

Updated April 2024

Resolving Loan Disputes: <a href="https://studentaid.gov/feedback-ombudsman/disputes">https://studentaid.gov/feedback-ombudsman/disputes</a>

<u>VA Benefits</u>: GI Bill students may contact the VA's Education Call Center at 1-888-442-4551 (Mon-Fri, 7 am-6 pm CST).

Consumer Protection Complaints: Visit Illinois Attorney General's office

General Questions for the Illinois Board of Higher Education: Please email: info@ibhe.org

Illinois Board of Higher Education www.ibhe.org August 2019