



VISIBLE MUSIC COLLEGE

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Visible Music College – Chicago officially ceased operations on June 30, 2023. Established as part of Visible Music College’s mission to equip and train musicians, producers, and industry professionals, the Chicago campus provided students with a unique, faith-based education in music and the arts. After years of serving the Chicago community, the decision was made to discontinue operations due to institutional restructuring and strategic realignment. The main campus located at 200 Madison Ave, Memphis, TN 38103, remains open.

Accreditation:

Visible Music College is accredited by the Transnational Association of Christian Colleges and Schools and their contact information is:

15935 Forest Road
Forest, Virginia 24551
(434) 525-9539
info@tracs.org

Transcripts:

All academic records and digital transcripts are permanently retained at the Memphis campus for future access and regulatory compliance. Former students or graduates can order their transcripts by completing the request [form](#). Students can also contact the main campus at seeyourself@visible.edu or call the main office at (901) 381-3939. Additionally, students are welcome to reach out to Sunethra L. Guy (Director of Academic Affairs Academics) at sunethra@visible.edu for any further assistance.

Diploma Requests:

Graduates of Visible Music College can request a copy of their diploma by contacting the college at seeyourself@visible.edu or calling the main office at (901) 381-3939 or by going to the college website at visible.edu and request one.

Veteran’s Affairs (VA) Benefits: GI Bill students may contact the VA’s Education Call Center at 1- 888-442- 4551, Monday – Friday, 7:00 am – 6:00 pm CT, or visit the website at <http://www.benefits.va.gov/gibill>.

U.S. Department of Education Loan Resources:

Federal Loan repayment, discharge, and cancellation information is available using this [link](#). This website will provide information on repayment plans available, loan servicer information, and information if you have trouble making payments. This information is only applicable for Federal Loan sources, Federal Direct Loan, Federal Family Education Program Loans, or Federal Perkins Loans. This does not include information about private loans.

Complaints:

Students may file a complaint with the Illinois Board of Higher Education (IBHE). The IBHE complaint process is available at <https://complaints.ibhe.org>.

Other consumer protections may be sought from the Illinois Attorney General’s Office. Complaints may be filed at <https://www.illinoisattorneygeneral.gov/File-A-Complaint>.