

# Illinois Board of Higher Education 1 North Old State Capitol Plaza, Suite 333 Springfield, Illinois 62701-1377

Governor JB Pritzker • Chair Pranav Kothari • Executive Director Ginger Ostro

## Webster University

The remaining Illinois campus locations for Webster University officially closed in December 2024. Webster University was located at Scott Air Force Base closed December 31, 2024, and the location at Southwestern Illinois College closed December 13, 2024.

### **Accreditation**

Webster University is accredited by the Higher Learning Commission (HLC), 230 South LaSalle Street Suite 7-500, Chicago IL, 60604. Please visit <u>www.hlc.org</u> for accreditation information.

Some Business and Management programs were accredited by the Accreditation Council for Business Schools and Programs (ACBSP), 8101 College Boulevard #100, Overland Park, KS, 66210. Please visit <u>www.acbsp.org</u> for more information.

### **Transcripts**

Transcripts may be ordered from the Office of the Registrar at the main campus in Webster Groves, MO, or online from the National Student Clearinghouse at <u>https://tsorder.studentclearinghouse.org/school/select</u>. More information may be found at: <u>https://www.webster.edu/academics/transcripts.php</u>.

<u>Veterans Affairs (VA) Benefits</u>: Students may learn more at: <u>https://www.webster.edu/military/veterans/index.php</u> or contact the Office of the Registrar at 314.968.7450 or email <u>registraroffice@webster.edu</u>. GI Bill students may also contact the VA's Education Call Center at 1-888-442-4551 (Mon-Fri, 7 am-6 pm CT).

### **US Department of Education Resources:**

Students can find their federal student loan information by accessing the National Student Loan Data System (NSLDS) at <a href="https://nslds.ed.gov/npas/index.htm">https://nslds.ed.gov/npas/index.htm</a>. You can access the site using your Federal Student Aid (FSA) User ID and qualifying personal identification information.

### **Student Loan Hotline and Complaints:**

The Illinois Attorney General's office created the Student Loan Helpline (1-800-455-2456; TTY: 1-800-964-3013) to provide student borrowers with free resources about repayment options and information on avoiding default. If you wish to file a complaint with the Illinois Attorney General's Office, use this link to file a complaint.

General Questions for the Illinois Board of Higher Education: Please email info@ibhe.org