

# Argosy University – Chicago and Schaumburg Campuses

Effective March 9, 2019 Argosy University – Chicago has ceased all operations and abruptly closed.

Argosy University – Schaumburg Campus announced closure and ceased enrollments as of July 2, 2018. The institution closed on December 28, 2018.

Background information: As of January 18, 2019, Argosy entered into [Federal Receivership](#) based on the inability of its current owner, Dream Center Education Holdings, LLC, to meet its outstanding financial obligations. Immediately following, the U.S. Department of Education (“ED” or the “Department”) placed Argosy University on [Heightened Cash Monitoring Level 2](#) (“HCM2”) and WASC Senior College and University Commission (“WSCUC”) placed Argosy on [Show Cause for](#) noncompliance with Standard 3 of the *2013 Handbook of Accreditation Revised*, which could result in loss of institutional accreditation. Argosy University is accredited by the WASC Senior College and University Commission (985 Atlantic Avenue, Suite 100, Alameda, California, 94501, <https://www.wscuc.org/>).

Based on all of these actions, the Board also launched an investigation on or around January 24, 2019.

**Federal Financial Aid for SPRING 2019 Term:** The Department of Education (ED) has discharged all federal loans for the spring 2019 semester and reset Pell Eligibility. Please see additional links below about loan discharge beyond this semester.

**Accreditation:**

Argosy University was accredited by WASC Senior College and University Commission, <http://www.wscuc.org>. Statement from WASC: <https://www.wscuc.org/news/information-argosy-university-students>

**Important Information from Argosy:**

<https://www.argosy.edu/closed-school-information>

**VA Benefits:**

VA Benefits: Please take the time to understand whether you may be eligible for restoration of VA benefits by reviewing the information at the following link and submitting the attached form to the federal VA: <https://www.benefits.va.gov/gibill/fgib/restoration.asp>. The Illinois Department of Veterans Affairs may be able to assist you with completing the attached form or advising you with any other veteran benefits questions. If you require additional assistance, please reach out to Dan Wellman at [DAN.WELLMAN@illinois.go](mailto:DAN.WELLMAN@illinois.go) or 217-782-7838.

**Transcripts:**

Transcripts may be ordered through Parchment.

Visit: <https://www.parchment.com/u/registration/30244283/account> for more information and to order. We have filled more than 45,000 transcript requests to date. With our apologies, if you requested a transcript previously and your request was not fulfilled, your request was not received and you must re-order through Parchment.

**Diplomas:**

If you are in need/would like a print of your diploma, please

visit <https://www.parchment.com/u/registration/30244283/account>. Parchment is the only place that diplomas can be requested moving forward. If you have not received your diploma as of yet (even if you previously requested it) you will need to order it here.

### **Enrollment/Education Verifications:**

Third-party enrollment/degree verification requests must be completed through Parchment. Please visit <https://www.parchment.com/u/registration/30244283/account> for information and to order

## **THE US DEPARTMENT OF EDUCATION (ED) ANNOUNCES NEW RESOURCES AND**

### **CONTINUES EFFORTS TO AID ARGOSY UNIVERSITY STUDENTS (2/27/2019):**

#### **ASSISTANCE FROM ILLINOIS STUDENT ASSISTANCE COMMISSION (ISAC):**

Former Argosy University and The Art Institutes students can find Closed College Information at <http://www.isac.org/students/after-college/repaying-your-student-loans/closed-colleges-information.html>. Students seeking information on other college and career options or student financial aid can access the ISAC website at <http://www.isac.org/students/during-college/applying-for-financial-aid/>. Contact information for the nearest ISAC Corps members, who are recent college graduates trained to assist students with the college planning and financial aid processes, is available at <http://www.isac.org/students/before-college/isacorps/index.html>

#### **Transfer Credits:**

MyCreditsTransfer is a statewide initiative designed to facilitate transfer within Illinois using the nationally available tool, Transferology. Within Transferology find the courses that transfer between institutions, degree requirements your courses satisfy and different majors that institutions offer. Many Illinois institutions participate in Transferology and it is free for anyone to use.

#### **Financial Requests:**

For financial requests, please send e-mail to [studentresolution@dcedh.org](mailto:studentresolution@dcedh.org) with the following information:

- E-Mail Subject Line: Financial Request
- Body of E-Mail: Include the full name used during your enrollment, the campus attended, and a detailed description of the financial request you are making.

#### **Account Balance Inquiries:**

For account balance inquiries, please contact your account agency. Tuition Options at 1-800-42305513: [Servicing.Center@TuitionOptions.com](mailto:Servicing.Center@TuitionOptions.com). Williams & Fudge at 1-800-849-9791, or online at <https://www.paywfc.com/> Recovery Management Services at 800-800-3944, or email: [customer.support@rmscollects.com](mailto:customer.support@rmscollects.com).

#### **1098-T-Questions and Important Information:**

Forms are mailed to all eligible students by January 31 annually. To print a duplicate form, please visit <https://heartland.ecsi.net/>. If you are unable to locate your 1098-T and need further assistance, please contact Heartland ECSI at 1-866-428-1098. For information on the Taxpayer Relief Act, as well as additional resources to assist you in understanding higher education tax incentives visit: <https://heartland.ecsi.net/index.main.html#/access/FAQtaxDocuments#understanding1098TForm>.

### **US Department of Education Resources:**

#### **[Repayment Questions](#)**

#### **Federal Loan Discharge and Forgiveness:**

**IMPORTANT NOTE:** Visit this [link](#) to evaluate the eligibility requirements for discharge of Federal Direct Loans, Federal Family Education Loans (FFEL) Program loans, or Federal Perkins Loans. This information **does not apply to non-federal student loans**. For those loans, please contact lenders directly for options and to understand repayment obligations.

Students who attended a school who believe they were defrauded or that their school otherwise violated applicable state law may be eligible for discharge (loan forgiveness). Please visit this [link](#) for assistance.

**Resolving Loan Disputes:** <https://studentaid.ed.gov/sa/repay-loans/disputes>

**Complaints:**

File a complaint with the [Illinois Attorney General's office](#).

**General Questions for the Illinois Board of Higher Education:** Please email [info@ibhe.org](mailto:info@ibhe.org)