

Knowledge Systems Institute

In 2017, Knowledge Systems Institute (KSI), located in Skokie, Illinois, ceased operation as an independent degree-granting institution of higher education effective May 15, 2017. Please visit www.ksi.edu for more information.

Accreditation:

The College was institutionally accredited by the Higher Learning Commission (HLC) and withdrew its accreditation on May 15, 2017. For accreditation questions, please visit HLC's homepage at www.hlcommission.org and select "find accredited institutions" for accreditation or email info@hlcommission.org.

Transcripts:

To request a transcript for an Associate's degree or higher, please complete the [transcript request form](#). Requests sent without a self-addressed STAMPED envelope will not be processed.

For all certificate programs, please follow these directions: <https://www.ibhe.org/pdf/ClosedSchoolList.pdf> – Scroll down to the bottom of the page.

VA Benefits: GI Bill students may contact the VA's Education Call Center at 1-888-442-4551 (Mon-Fri, 7 am-6 pm CT). The Illinois Department of Veterans Affairs may be able to assist you with veteran benefits questions. If you require additional assistance, please reach out to Dan Wellman at DAN.WELLMAN@illinois.gov or 217.782.7838.

US Department of Education Resources:

[Repayment Questions](#)

Federal Loan Discharge and Forgiveness:

IMPORTANT NOTE: Visit this [link](#) to evaluate the eligibility requirements for discharge of Federal Direct Loans, Federal Family Education Loans (FFEL) Program loans, or Federal Perkins Loans. This information **does not apply to non-federal student loans**. For those loans, please contact lenders directly for options and to understand repayment obligations.

Students who attended a school who believe they were defrauded or that their school otherwise violated applicable state law may be eligible for discharge (loan forgiveness). Please visit this [link](#) for assistance.

Resolving Loan Disputes: <https://studentaid.gov/feedback-ombudsman/disputes/common-issues>

Assistance from the Illinois Student Assistance Commission (ISAC):

Former students can find Closed College Information at <https://www.isac.org/students/after-college/repaying-your-student-loans/closed-colleges-information.html> or <https://www.isac.org/>

Student Complaints/Hotline:

The Illinois Attorney General's office created the Student Loan Helpline (1-800-455-2456; TTY: 1-800-964-3013) to provide student borrowers with free resources about repayment options and information on avoiding default. Here is the [link to file a complaint](#).

Employee Complaints:

Employees with questions or complaints regarding their employment rights may contact the <https://illinoisattorneygeneral.gov/rights-of-the-people/workplace-rights/> (hotline 844-740-5076).

General Questions for the Illinois Board of Higher Education: Please email info@ibhe.org