

Le Cordon Bleu College of Culinary Arts in Chicago:

Le Cordon Bleu College of Culinary Arts (LCB), located in Chicago, Illinois, completed teach out and the campus officially closed on September 29, 2017. Le Cordon Bleu College of Culinary Arts in Chicago was accredited by the Higher Learning Commission (HLC). For questions related to accreditation, please contact HLC at <https://www.hlcommission.org/About-HLC/contact-us.html>.

LCB's parent company will continue to provide a variety of methods to help students obtain general and specific information related to LCB, and serve as a resource for academic transcripts, student records, student finance, and career services. Contact information for these available resources is as follows:

LCB Website:

The website (www.chefs.edu) provides information on resources available, including student records, transcripts and career services assistance.

Transcript Requests:

Transcripts are available through the Parchment Exchange site that manages processing and delivery of transcripts. To obtain a transcript go to www.Parchment.com. Additional directions and a link to the Parchment site can be found on our www.chefs.edu website.

Student Records:

If there are questions about student records, please contact 866-470-7445 or records@careered.com

Student Finance:

To make a payment or for questions regarding your account, please contact us by any one of the following:
Phone: 888-810-4556 or Fax: 866-439-7340 or Email: CStudentAccounts@careered.com

Career Services Assistance for Graduates

- Graduates will have access to Optimal Resume. Optimal Resume is an online resource to create and build a resume, research companies, and receive job leads suited to specific career goals. This resource provides tools to help you create, present, manage and share your professional credentials.
- Career Services support is also provided by calling (866) 934-1594 or via e-mail at cssupport@careered.com.

Federal Student Loan Repayment Questions:

Please contact the Department of Education for additional federal student loan questions:

Commonly Asked Questions: <https://studentaid.gov/help-center/contact>

Repayment Questions: <https://studentaid.gov/manage-loans/repayment/plans>

Federal Loan Forgiveness:

IMPORTANT NOTE: Visit the [link](#) below to evaluate your eligibility for discharge of Federal Direct Loans, Federal Family Education Loans (FFEL) Program loans, or Federal Perkins Loans. This information **does not apply to non-federal student loans**. Please contact your lenders directly to see your options and understand your repayment obligations.

Resolving Disputes: <https://studentaid.gov/feedback-ombudsman/disputes/common-issues>

Filing Complaints:

There are several avenues for filing a complaint. To file a complaint with the Illinois Board of Higher Education (IBHE), [a formal complaint can be filed here with IBHE](#). **Please note that IBHE does not handle complaints or answer questions regarding financial aid, student loans, etc.**

For complaints for the Illinois Attorney General's Office, click on this [link](#).

General Questions for the Illinois Board of Higher Education:

Please email info@ibhe.org and we will get back with you!

Illinois Board of Higher Education

November 2017 – updated February 2021