

Illinois Board of Higher Education (IBHE)  
Institutional Complaint System  
Annual Report 2017

Private Business and Vocational Schools (PBVS)

as of September 25, 2018

Institution	Submitted	Category Academic Complaint	Category Non-Academic Complaint	Status	Close Date
-	08/15/2017	Faculty Misconduct;	Billing; Deceptive Practices;	Closed: No Further Action Required	10/05/2017
1st Choice International, Inc.	03/28/2017	Admission/Dismissal;	Unlicensed Activity;	Closed: No Further Action Required	04/11/2017
Adonis College of Nursing	05/09/2017	Admission/Dismissal; Faculty Misconduct; Grades; Graduation; Quality of Instruction/Programs ; Transferability of Courses/Credit; Academic Other: ;	Advertising Violation; Career Services/Job Placement; Deceptive Practices; Discrimination; Financial Aid; Misleading or Incorrect Course/Program Information; Scheduling Problems; Staff	Closed: No Action Taken	05/09/2017
Adonis College of Nursing	05/23/2017	Graduation; Quality of Instruction/Programs ;	Billing; Misleading or Incorrect Course/Program Information;	Closed: Decided in Favor of Student	06/19/2017
Adonis College of Nursing	05/23/2017	Advising; Faculty Misconduct; Grades; Graduation; Quality of Instruction/Programs ;	Advertising Violation; Assault/Harassment; Billing; Career Services/Job Placement;	Closed: Decided in Favor of Student	06/19/2017
Adonis College of Nursing	05/31/2017		Financial Aid; School Not Approved;	Closed: Decided in Favor of Student	07/14/2017
Adonis College of Nursing	06/05/2017			Closed: Decided in Favor of Student	06/14/2017
Adonis College of Nursing	06/16/2017	Graduation;	Advertising Violation; Assault/Harassment; Billing; Deceptive Practices; Financial	Closed: Decided in Favor of Student	08/17/2017
Adonis College of Nursing	06/22/2017	Quality of Instruction/Programs ;		Closed: Decided in Favor of Student	08/17/2017
Adonis College of Nursing	06/22/2017	Admission/Dismissal;	Assault/Harassment; Deceptive Practices; Discrimination; Staff Misconduct;	Closed: Decided in Favor of Student	08/17/2017
Adonis College of Nursing	06/22/2017	Graduation;	Transcripts/Diploma/Records;	Closed: Decided in Favor of Student	08/17/2017

Illinois Board of Higher Education (IBHE)  
 Institutional Complaint System  
 Annual Report 2017

Private Business and Vocational Schools (PBVS)

as of September 25, 2018

Institution	Submitted	Category Academic Complaint	Category Non-Academic Complaint	Status	Close Date
Adonis College of Nursing	06/26/2017	Faculty Misconduct; Quality of Instruction/Programs ;	Discrimination;	Assigned to Analyst	
Adonis College of Nursing	06/26/2017	Faculty Misconduct; Quality of Instruction/Programs ;		Pending/Received	
Adonis College of Nursing	07/22/2017	Admission/Dismissal;	Scheduling Problems; Staff Misconduct;	More Info Needed from Complainant	
Alvareita's College of Cosmetology: Massage Therapy	03/30/2017		Discrimination;	Closed: No Further Action Required	04/11/2017
Americare Technical School	07/19/2017		Discrimination; Transcripts/Diploma/Records; School Not Approved;	Closed: No Further Action Required	09/26/2017
Anchor Bible College at FFW	08/17/2017		Deceptive Practices;	Closed: No Further Action Required	10/05/2017
B.I.R. Training Center	01/13/2017		Unlicensed Activity;	Closed: No Further Action Required	04/11/2017

Illinois Board of Higher Education (IBHE)  
 Institutional Complaint System  
 Annual Report 2017

Private Business and Vocational Schools (PBVS)

as of September 25, 2018

Institution	Submitted	Category Academic Complaint	Category Non-Academic Complaint	Status	Close Date
Belhaven University	05/03/2017	Admission/Dismissal; Advising; Faculty Misconduct; Transferability of Courses/Credit; Academic Other: ;	Advertising Violation; Billing; Deceptive Practices; Discrimination; Financial Aid; Misleading or Incorrect Course/Program Information; Scheduling Problems; Staff Misconduct; Transcripts/Diploma/Records; Withdraw/Refund;	Closed: No Further Action Required	06/01/2017
Chicago Community Learning Center	04/25/2017	Faculty Misconduct;	Withdraw/Refund;	More Info Needed from Complainant	
Chicago ORT Technical Institute d/b/a Zarem/Golde ORT Technical Institute	05/25/2017	Graduation;	Career Services/Job Placement; Transcripts/Diploma/Records;	Info/Response Under Review	
Coalition of African American Nurses d/b/a CAAN Academy of Nursing	03/09/2017	Advising; Grades;	Discrimination; Staff Misconduct;	Closed: Decided in Favor of Institution	05/25/2017

Illinois Board of Higher Education (IBHE)  
 Institutional Complaint System  
 Annual Report 2017

Private Business and Vocational Schools (PBVS)

as of September 25, 2018

Institution	Submitted	Category Academic Complaint	Category Non-Academic Complaint	Status	Close Date
Cosmetology and Spa Academy	03/14/2017	Faculty Misconduct;	Discrimination; Staff Misconduct; Non Academic Other: Implementing Rules not on Handbook ;	Closed: No Action Taken	03/20/2017
Denaro Associates inc	04/20/2017		Billing; Career Services/Job Placement; Misleading or Incorrect Course/Program	Closed: No Action Taken	04/21/2017
Denaro Associates, Inc	04/22/2017		Billing; Career Services/Job Placement; Misleading or Incorrect Course/Program Information; Unlicensed Activity;	Closed: No Action Taken	04/27/2017
Dev Bootcamp	03/20/2017		Assault/Harassment; Discrimination;	Closed: Decided in Favor of Institution	05/16/2017
Everest College	09/13/2017		Career Services/Job Placement;	Closed: No Further Action Required	09/29/2017
Everest College North Aurora	06/26/2017		Transcripts/Diploma/Records;	Closed: No Further Action Required	07/28/2017
Excelsior Healthcare Academy, Inc.	01/18/2017	Licensing/Certification Training; Quality of Instruction/Programs ;	Assault/Harassment; Billing; Deceptive Practices; Misleading	Closed: No Action Taken	04/14/2017

Illinois Board of Higher Education (IBHE)  
Institutional Complaint System  
Annual Report 2017

Private Business and Vocational Schools (PBVS)

as of September 25, 2018

Institution	Submitted	Category Academic Complaint	Category Non-Academic Complaint	Status	Close Date
J'Renee` Career Facilitation, Inc.	03/16/2017		Advertising Violation; Scheduling Problems; School Not Approved;	Closed: No Action Taken	03/29/2017
Kankakee school district 111	03/28/2017	Faculty Misconduct;	Assault/Harassment; Deceptive Practices; Discrimination;	Closed: No Further Action Required	04/24/2017
MDT College of Health Sciences d/b/a ATS Institute of Technology	01/15/2017	Admission/Dismissal; Grades; Quality of Instruction/Programs ;	Discrimination;	Closed: No Action Taken	02/03/2017
Mercy Hospital	05/08/2017	Admission/Dismissal;		Closed: No Action Taken	05/11/2017
Midwest Technical Institute	10/06/2017	Admission/Dismissal;		Closed: No Further Action Required	11/08/2017
Northbrook College of Healthcare	07/05/2017	Admission/Dismissal;	Withdraw/Refund;	Closed: Decided in Favor of Institution	07/12/2017
Patient Care Technician Institute	02/02/2017		Withdraw/Refund;	Closed: Decided in Favor of Student	02/20/2017
PCCTI Healthcare	05/25/2017	Admission/Dismissal; Grades; Quality of Instruction/Programs ;	Advertising Violation; Billing; Deceptive Practices; Staff	Closed: No Action Taken	01/05/2018
PCCTI Healthcare	07/26/2017	Admission/Dismissal; Quality of Instruction/Programs ; Transferability of Courses/Credit;	Misleading or Incorrect Course/Program Information; Transcripts/Diploma/Records;	Closed: No Action Taken	08/07/2017
PCCTI Healthcare	12/11/2017	Advising; Faculty Misconduct; Grades; Quality of Instruction/Programs ; Transferability of Courses/Credit;	Advertising Violation; Deceptive Practices; Misleading or Incorrect Course/Program Information; Staff Misconduct; Transcripts/Diploma/Records; School Not Approved;	Closed: No Further Action Required	05/22/2018
Regency Dental Institute, LLC	05/10/2017		Deceptive Practices; Financial	More Info Needed from Complainant	
Southwest Technical University	05/02/2017	Advising; Faculty Misconduct; Grades; Quality of Instruction/Programs ; Transferability of Courses/Credit;	Advertising Violation; Billing; Deceptive Practices; Discrimination; Financial Aid; Misleading or Incorrect	Closed: No Further Action Required	06/01/2017
State Tech Institute Now,	05/18/2017	Admission/Dismissal; Faculty	Billing; Deceptive Practices;	Closed: No Further Action Required	06/01/2017

Illinois Board of Higher Education (IBHE)  
 Institutional Complaint System  
 Annual Report 2017

Private Business and Vocational Schools (PBVS)

as of September 25, 2018

Institution	Submitted	Category Academic Complaint	Category Non-Academic Complaint	Status	Close Date
Vatterott College - Fairview Heights	04/20/2017	Academic Other: Not crediting completed hours;		Closed: No Action Taken	04/21/2017