Ellis University

Ellis University was accredited by the Distance Education Accrediting Commission (DEAC). Ellis University officially closed on December 1, 2016. Ellis University developed a website with important closure information: www.ellis.edu.

Accreditation: Any accreditation questions should be directed to the Distance Education Accrediting Commission (DEAC) at 202-234-5100 or via email at info@deac.org.

Transcripts:

Parchment, a third-party vender, will be fulfilling transcript orders and employment verification for all graduates of Ellis University (formerly known as John Hancock University and Cardean University). Students and/or graduates may request transcripts by visiting: http://www.ellis.edu/transcript.html

Note: Ellis College students should contact the New York Institute of Technology (NYIT) for questions about their records. Ellis College transcripts can be order at http://www.getmytranscript.com

For Transcript Problems/Issues: Please submit a ticket via https://parchmentsupport.force.com/

For Institution Specific Questions: please email studentquestions@ellis.edu.

VA Benefits: GI Bill students may contact the VA's Education Call Center at 1-888-442-4551 (Mon-Fri, 7 am-6 pm CST).

Complaints:

- 1. <u>File a complaint</u> with the Illinois Board of Higher Education. After we have received your complaint, we will do our best to answer your questions.
- 2. If you wish, you might also file a complaint with the <u>Illinois Attorney General's office</u>.

General Questions for the Illinois Board of Higher Education: Please email info@ibhe.org