

# Ellis University

Ellis University was accredited by the Distance Education Accrediting Commission (DEAC). Ellis University officially closed on December 1, 2016. Ellis University developed a website with important closure information: [www.ellis.edu](http://www.ellis.edu).

**Accreditation:** Any accreditation questions should be directed to the Distance Education Accrediting Commission (DEAC) at 202-234-5100 or via email at [info@deac.org](mailto:info@deac.org).

## **Transcripts:**

Parchment, a third-party vendor, will be fulfilling transcript orders and employment verification for all graduates of Ellis University (formerly known as John Hancock University and Cardean University). Students and/or graduates may request transcripts by visiting: <https://www.parchment.com/u/registration/66968/account>

**Note: Ellis College students** should contact the New York Institute of Technology (NYIT) for questions about their records. Ellis College transcripts can be order at <http://www.getmytranscript.com>

**For Transcript Problems/Issues:** Please email [itttech@parchment.com](mailto:itttech@parchment.com) or submit a ticket via <https://parchmentsupport.force.com/>

**For Institution Specific Questions:** please email [studentquestions@ellis.edu](mailto:studentquestions@ellis.edu).

**VA Benefits:** GI Bill students may contact the VA's Education Call Center at 1-888-442-4551 (Mon-Fri, 7 am-6 pm CST).

## **Complaints:**

1. [File a complaint](#) with the Illinois Board of Higher Education. After we have received your complaint, we will do our best to answer your questions.
2. If you wish, you might also file a complaint with the [Illinois Attorney General's office](#).

**General Questions for the Illinois Board of Higher Education:** Please email [info@ibhe.org](mailto:info@ibhe.org)