

The Illinois Institute of Art – Chicago, Schaumburg, and Tinley Park

The Illinois Institute of Art – Schaumburg and Chicago closed on December 28, 2018. The Illinois Institute of Art – Tinley Park previously closed on September 30, 2017.

History:

The Illinois Institute of Art is part of the exciting history of Chicago. Founded in 1916 as The Commercial Arts School, The Illinois Institute of Art was one of the first applied art and design colleges in the United States. The school was widely known in the 1930s as Ray-Vogue School, with professional programs in art, design and fashion. The school was renamed Ray College of Design in 1981, and joined The Art Institutes system of schools in 1995. The Illinois Institute of Art offers Bachelor of Fine Arts, Bachelor of Arts, Bachelor of Science, Bachelor of Applied Science, and Associate of Applied Science degrees, as well as diploma programs.

Accreditation:

The Illinois Institute of Art – Tinley Park was accredited by the Higher Learning Commission.

The Illinois Institute of Art – Chicago and Schaumburg campuses transitioned to being a candidate for accreditation after previously being accredited. The Higher Learning Commission (HLC) Board of Trustees voted to impose “Change of Control-Candidacy” on the Institutes as of the January 20 close of their sale by Education Management Corp. to the Dream Center Foundation through Dream Center Education Holdings. Effective November 1, 2018, the HLC Board of Trustees acted to continue candidacy status for both Institutes through their announced December 28, 2018 closure date. [See the Public Disclosure Notification](#) located on the HLC website for specific information.

For accreditation questions, [please contact HLC](#)

Transcripts:

The Arts Institutes International, LLC, is now providing transcript services for the closed Ai Campuses. Because of this change, previous requests that were made through the former site cannot be accessed or honored. The registrar will provide Official Transcripts only. There is a \$15 charge per transcript for this service. Checks and money orders will be accepted. Checks should be made payable to: The Arts Institutes International, LLC.

To request an official transcript, please print and complete the [Transcript Request Form \(PDF\)](#) and send the completed form to:

The Arts Institutes International, LLC
ATTN: Academic Operations Department
615 McMichael Rd
Pittsburgh, PA 15205

Enrollment Verification:

For third-party enrollment/degree verification requests, please mail your request using this [form](#). There is a \$10 charge (Checks only) for each verification. Note: Allow a minimum of 21 days for completion. We do not accept requests for verbal verifications, nor follow-up status calls/emails of previously requested verifications. No third-party forms will be completed. The registrar will provide a letter of verification only. Checks should be made payable to: The Arts Institutes International, LLC.

To request verification, please print and complete the [Enrollment Verification Form \(PDF\)](#) and send the completed form to:

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ATTN: Academic Operations Department
615 McMichael Rd
Pittsburgh, PA 15205

Diploma Requests:

Diplomas have been printed for the following:

- Diplomas were mailed to online students of The Art Institutes and Argosy University that graduated in December 2018.
- Diplomas were mailed to all students who graduated after January 18, 2019 from campuses while in receivership (all Argosy University campuses, The Art Institute of Pittsburgh (to include the online division), The Art Institute of Seattle, The Art Institute of California – San Diego, The Art Institute of California – Hollywood and The Art Institute of Las Vegas).
- Diplomas are being printed and mailed to students who graduated from The Art Institute of Indianapolis and The Art Institute of Phoenix in December 2018. Students will receive them by July 17, 2019.

Federal Student Loan Repayment Questions:

Please contact the Department of Education for additional federal student loan questions:

Commonly Asked Questions: <https://studentaid.ed.gov/sa/contact>

Repayment Questions: <https://studentaid.ed.gov/sa/repay-loans>

Federal Loan Forgiveness:

IMPORANT NOTE: Visit the link below to evaluate your eligibility for discharge of Federal Direct Loans, Federal Family Education Loans (FFEL) Program loans, or Federal Perkins Loans. This information **does not apply to non-federal student loans**. Please contact your lenders directly to see your options and understand your repayment obligations:
<https://studentaid.ed.gov/sa/repay-loans/forgiveness-cancellation/closed-school>.

Students who attended a school who believe they were defrauded or that their school otherwise violated applicable state law may be eligible for discharge (loan forgiveness). Please visit this [link](#) for assistance.

Resolving Loan Disputes: <https://studentaid.ed.gov/sa/repay-loans/disputes>

For all other requests:

We are fielding a high volume of additional requests for diplomas from graduates and are working on a solution for students to obtain them. If you are in need of a diploma and are not part of those listed above, please send a request to ClosedCampusDiplomaRequest@dcedh.org and we will include your request in consideration as we continue to print diplomas. This site will be updated with additional information on diplomas as it is available.

Financial Requests:

For financial requests, please send e-mail to studentresolution@dcedh.org with the following information:

- E-Mail Subject Line: Financial Request
- Body of E-Mail: Include the full name used during your enrollment, the campus attended, and a detailed description of the financial request you are making.

Account Balance Inquiries:

For account balance inquiries, please reach out online to CSSNRecovery@dcedh.org.

1098-T – Questions and Important Information:

Forms are mailed to all eligible students by January 31 annually. To print a duplicate form, please visit <https://heartland.ecsi.net/>. If you are unable to locate your 1098-T and need further assistance, please contact Heartland ECSI at 1-866-428-1098. For information on the Taxpayer Relief Act, as well as additional resources to

assist you in understanding higher education tax incentives

visit: <https://heartland.ecsi.net/index.main.html#/access/FAQtaxDocuments#understanding1098TForm>.

Career Services:

The Department of Career & Professional Readiness partners with students as they explore employment possibilities, develop job skills, and connect with potential opportunities related to their professional endeavors. Our goal is to encourage the career potential of students by facilitating opportunities for them to explore their interests and gain valuable professional experience while utilizing a variety of resources.

Students can seek guidance in building a resume, career planning, developing job-search strategies, preparing for an interview and evaluating potential job opportunities. The Department of Career & Professional Readiness will also work to plan and deliver career readiness workshops, individual or group career planning sessions, job board resources and industry guest speakers.

For assistance, call 1-855-855-0570 or email Aicareerreadiness@aii.edu.

Department of Education

If you are in need of assistance from the Department of Education, please reach out to them at <https://feedback.studentaid.ed.gov>.

The Department of Education is assisting students and keeping them informed with regard to closures. Please visit <https://studentaid.ed.gov/sa/about/announcements/closed-school> and <https://studentaid.ed.gov/sa/about/announcements/dream-center> for information.

All Other Questions or Concerns

Please reach out to service@dcedh.org or call 855.758.5660 for assistance. Representatives will be able to assist via phone from 8 am – 8 pm EST, Monday – Friday. Please note that email is the fastest way to receive assistance.

Complaints:

1. File a complaint with the [Illinois Attorney General's office](#).
2. [File a complaint](#) with the Illinois Board of Higher Education.