Private Business and Vocational Schools (PBVS) as of November 05					ber 05, 2019
			Category Non-Academic		
Institution	Submitted	Category Academic Complaint	Complaint	Status	Close Date
Verve College (formerly PCCTI Healthcare)	1/8/2018	Transferability of Courses/Credit;	Misleading or Incorrect Course/Program Information;	Closed: No Further Action Required	5/22/2018
Verve College (formerly PCCTI Healthcare)	1/24/2018	Transferability of Courses/Credit;	Misleading or Incorrect Course/Program Information;	Closed: No Further Action Required	5/22/2018
La'James International College	2/15/2018	Quality of Instruction/Programs; Academic Other: Negligence;	Transcripts/Diploma/Records;	Closed: No Action Taken	2/25/2018
Adonis College of Nursing	4/11/2018	Faculty Misconduct; Grades; Quality of Instruction/Programs;	Deceptive Practices; Financial Aid; Misleading or Incorrect Course/Program Information; Staff Misconduct;	Sent to Institution	
ATS Institute of Technology (MDT College of Health Sciences Inc)	4/11/2018	Admission/Dismissal;	Assault/Harassment;	Withdrawn	
CMK Healthcare Training Center, LLC	4/13/2018		Transcripts/Diploma/Records;	Pending/Received	
Adonis College of Nursing	4/19/2018	Quality of Instruction/Programs; Academic Other:;	Misleading or Incorrect Course/Program Information;	Pending/Received	
Adonis College of Nursing	4/24/2018	Admission/Dismissal; Advising; Faculty Misconduct; Grades; Graduation; Quality of Instruction/Programs;	Billing; Deceptive Practices; Financial Aid; Misleading or Incorrect Course/Program Information; Scheduling Problems; Transcripts/Diploma/Records; Withdraw/Refund;	Pending/Received	
Career Training Center of Chicago	5/7/2018	Admission/Dismissal; Faculty Misconduct; Quality of Instruction/Programs;	Assault/Harassment; Discrimination; Staff Misconduct; Withdraw/Refund;	Closed: No Action Taken	5/25/2018
Americare Technical School	5/17/2018	Academic Other: clinical makeup payment of \$200 per day;	Deceptive Practices; Discrimination;	Closed: No Further Action Required	5/25/2018
illinois nail academy	5/29/2018	Grades; Transferability of Courses/Credit; Academic Other: need my state bored or copy of it and hours;	Transcripts/Diploma/Records;	Closed: No Further Action Required	8/27/2018
medical careers institute	5/29/2018	Quality of Instruction/Programs;	Advertising Violation; Deceptive Practices; Non Academic Other:	Closed: No Action Taken	11/16/2018

Private Business and Vocational Schools (PBVS)

as of November 05, 2019

Filvate Dusiness and Vocational	Ochools (i DV	0)		as of Novelli	DC1 00, 2010
and the second			Category Non-Academic		
Institution			Complaint	Status	Close Date
The Soma Institute—The	5/30/2018	Advising;	Discrimination;	Closed: No Action Taken	7/31/2018
National School of Clinical					
Massage Therapy					
Adonis College of Nursing	5/31/2018	·	Billing;	Assigned to Analyst	
B.I.R. Training Center	7/11/2018		Billing;	Pending/Received	
B.I.R. Training Center	7/13/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	7/13/2018		Billing; Non Academic Other:	Pending/Received	
			Deposit not refunded;		
B.I.R. Training Center	7/15/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	7/16/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	7/16/2018	Academic Other: Transfer	Non Academic Other: Transfer	Pending/Received	
		money deposit;	money deposit;		
B.I.R. Training Center	7/16/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	7/16/2018		Billing; Non Academic Other:	Pending/Received	
			Deposit refund;		
B.I.R. Training Center	7/16/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	7/17/2018		Billing; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	7/17/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	7/19/2018	Admission/Dismissal;	Financial Aid;	Pending/Received	
B.I.R. Training Center	7/19/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	7/23/2018	Quality of Instruction/Programs;	Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	7/23/2018		Billing; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	7/25/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	7/27/2018	Academic Other: ;	Withdraw/Refund;	Pending/Received	
B.I.R. Training Center		Academic Other: Officail	Billing; Withdraw/Refund; Non	Pending/Received	
		Transcript;	Academic Other: tuition deposit,		
		,	official trascript;		
B.I.R. Training Center	7/30/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	7/30/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	7/30/2018		Non Academic Other: ;	Pending/Received	
B.I.R. Training Center		Transferability of Courses/Credit;	·	Pending/Received	
B.I.R. Training Center	8/1/2018		Billing;	Pending/Received	
B.I.R. Training Center		Advising; Graduation;	Transcripts/Diploma/Records;	Pending/Received	
	5.2.2510	,,	Withdraw/Refund;		
B.I.R. Training Center	8/3/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	8/4/2018		Billing;	Pending/Received	
B.I.R. Training Center		Admission/Dismissal;	Transcripts/Diploma/Records;	Pending/Received	
Ziii ti Training Jonton	0,0,2010	Transferability of Courses/Credit;		- Changi tooortoa	
		Transiciability of Courses/Credit,			

Private Business and Vocational Schools (PBVS) as of November 05, 2019 Category Non-Academic Category Academic Complaint Complaint Institution Submitted Status Close Date B.I.R. Training Center 8/6/2018 Withdraw/Refund: Pendina/Received B.I.R. Training Center 8/6/2018 Withdraw/Refund; Pending/Received B.I.R. Training Center Withdraw/Refund: Pending/Received 8/6/2018 Pending/Received B.I.R. Training Center 8/6/2018 Withdraw/Refund: B.I.R. Training Center 8/6/2018 Withdraw/Refund: Pendina/Received B.I.R. Training Center 8/6/2018 Withdraw/Refund; Pending/Received B.I.R. Training Center 8/6/2018 Pending/Received Withdraw/Refund: B.I.R. Training Center 8/6/2018 Withdraw/Refund: Pending/Received B.I.R. Training Center 8/6/2018 Academic Other: return deposit: Withdraw/Refund: Pending/Received B.I.R. Training Center 8/6/2018 Withdraw/Refund; Pending/Received B.I.R. Training Center 8/6/2018 Withdraw/Refund: Pending/Received 8/6/2018 B.I.R. Training Center Pending/Received Withdraw/Refund; B.I.R. Training Center 8/6/2018 Withdraw/Refund: Pendina/Received B.I.R. Training Center 8/6/2018 Withdraw/Refund; Pending/Received B.I.R. Training Center 8/6/2018 Pending/Received Withdraw/Refund; B.I.R. Training Center 8/7/2018 Academic Other: NON Pending/Received RECEIVABLE OF TUITION **DEPOSIT:** B.I.R. Training Center Withdraw/Refund; Pending/Received 8/7/2018 Academic Other: ; B.I.R. Training Center 8/7/2018 Academic Other: Tution Deposit Pending/Received Not Received: B.I.R. Training Center Pendina/Received 8/7/2018 Graduation: Withdraw/Refund: B.I.R. Training Center Pending/Received 8/8/2018 Withdraw/Refund; B.I.R. Training Center 8/8/2018 Withdraw/Refund; School Not Pending/Received Approved: B.I.R. Training Center Withdraw/Refund; 8/10/2018 Pendina/Received B.I.R. Training Center Pending/Received 8/10/2018 Withdraw/Refund; School Not Approved: B.I.R. Training Center Withdraw/Refund; Pending/Received 8/10/2018 Academic Other: Deposit Refund: Pending/Received B.I.R. Training Center 8/12/2018 Academic Other: Tuition deposit; Withdraw/Refund; B.I.R. Training Center 8/12/2018 Billing; Non Academic Other: ; Pending/Received Withdraw/Refund: Pending/Received B.I.R. Training Center 8/14/2018 8/15/2018 Admission/Dismissal; Faculty Illinois College of Nursing **Deceptive Practices:** Closed: No Action Taken 5/13/2019 Misconduct: Discrimination; Staff Misconduct; 8/16/2018 B.I.R. Training Center Billing; Withdraw/Refund; Pendina/Received B.I.R. Training Center 8/16/2018 Billing; Non Academic Other: Pending/Received tuition deposit return:

as of November 05, 2019 Private Business and Vocational Schools (PBVS) Category Non-Academic Institution Submitted Category Academic Complaint Complaint Status Close Date Pending/Received B.I.R. Training Center 8/18/2018 Non Academic Other: Deposit payment; B.I.R. Training Center 8/18/2018 Pending/Received Billing; Transcripts/Diploma/Records; B.I.R. Training Center 8/22/2018 Billing: Withdraw/Refund: Pendina/Received B.I.R. Training Center 8/22/2018 Withdraw/Refund; Pending/Received B.I.R. Training Center 8/23/2018 Pending/Received Transcripts/Diploma/Records; Billing; Withdraw/Refund; B.I.R. Training Center 8/25/2018 Pending/Received Pending/Received B.I.R. Training Center 8/26/2018 Billina: B.I.R. Training Center 8/27/2018 Faculty Misconduct; Withdraw/Refund; Pending/Received B.I.R. Training Center 8/27/2018 Withdraw/Refund: Pending/Received Pending/Received B.I.R. Training Center 8/27/2018 Academic Other: ; Withdraw/Refund; Pending/Received B.I.R. Training Center 8/28/2018 Graduation: Withdraw/Refund: Non Academic Other: Tuition deposit return; Pending/Received B.I.R. Training Center 8/28/2018 Academic Other: ; Withdraw/Refund; B.I.R. Training Center 8/29/2018 Non Academic Other: Deposit Pending/Received return; Billing; Non Academic Other: B.I.R. Training Center 8/29/2018 Pending/Received deposit; B.I.R. Training Center 9/1/2018 Billina: Pendina/Received B.I.R. Training Center 9/1/2018 Academic Other: school is Non Academic Other: School is Pending/Received not returning Tuition Deposit: closed, deposit return; Pending/Received B.I.R. Training Center 9/3/2018 Withdraw/Refund: Billing; Withdraw/Refund; Non B.I.R. Training Center 9/4/2018 Pending/Received Academic Other: Tutuion deposit Regency beauty institute 9/4/2018 Transcripts/Diploma/Records; Closed: No Action Taken 11/16/2018 B.I.R. Training Center 9/11/2018 Withdraw/Refund: Non Pending/Received Academic Other: \$400 guarantee deposit needs to be refunded: B.I.R. Training Center Billing; Withdraw/Refund; Pending/Received 9/11/2018 Admission/Dismissal; Faculty Misconduct; Graduation; Quality of Instruction/Programs; Academic Other: :

Withdraw/Refund;

Pending/Received

9/11/2018

B.I.R. Training Center

Private Business and Vocational Schools (PBVS) as of November 05, 2019

Filvate Dusiness and Vocatio	ilai Schools (FDVS)		as 01	November 03, 2019
		Category Non-Academic	a	
Institution	Submitted Category Academic Comp	plaint Complaint	Status	Close Date
B.I.R. Training Center	9/12/2018 Grades; Academic Other: Transcripts;		Pending/Received	
B.I.R. Training Center	9/13/2018	Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/13/2018 Transferability of Courses/C	Credit; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/13/2018	Billing; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/13/2018 Admission/Dismissal;	Billing;	Pending/Received	
B.I.R. Training Center	9/13/2018	Billing; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/13/2018	Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/14/2018 Academic Other:;	Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/14/2018	Billing; Transcripts/Diploma/Records; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/17/2018	Billing;	Pending/Received	
B.I.R. Training Center	9/17/2018 Grades;	Billing;	Pending/Received	
B.I.R. Training Center	9/17/2018	Billing;	Pending/Received	
B.I.R. Training Center	9/17/2018 Grades;	Non Academic Other: ;	Pending/Received	
B.I.R. Training Center	9/18/2018	Transcripts/Diploma/Records; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/18/2018	Billing; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/18/2018 Academic Other: fee \$400;		Pending/Received	
B.I.R. Training Center	9/18/2018	Transcripts/Diploma/Records; Non Academic Other: have not gives us our deposit of \$400. which was refundable .;	Pending/Received	
B.I.R. Training Center	9/18/2018	Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/18/2018 Quality of Instruction/Progra	ams; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/18/2018 Transferability of Courses/C	Credit; Billing; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/18/2018	Withdraw/Refund; Non Academic Other: complaint for the 400 dollar deposit made to BIR Training Center;	Pending/Received	
B.I.R. Training Center	9/18/2018	Non Academic Other: 400 dollar deposit has not been refund;	Pending/Received	
B.I.R. Training Center	9/18/2018	Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/18/2018 Admission/Dismissal;		Pending/Received	
B.I.R. Training Center	9/18/2018 Admission/Dismissal;		Pending/Received	
B.I.R. Training Center	9/18/2018	Billing; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/18/2018	Billing; Non Academic Other: ;	Pending/Received	

Private Business and Vocational Schools (PBVS)

as of November 05, 2019

Category Non-Academic

Filvate Dusiness and Vocationa		(3)		as of Novell	IDEI 03, 2013
			Category Non-Academic		
Institution			Complaint	Status	Close Date
B.I.R. Training Center	9/18/2018		Billing; Deceptive Practices; Non	Pending/Received	
			Academic Other: Refund of		
			deposit;		
B.I.R. Training Center	9/18/2018		Transcripts/Diploma/Records;	Pending/Received	
			Non Academic Other: tuition		
	0/10/0010		deposit;		
B.I.R. Training Center	9/19/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/19/2018		Non Academic Other: Tuition	Pending/Received	
	0/10/0010		Deposit;	D " (D : 1	
B.I.R. Training Center	9/19/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/19/2018		Billing;	Pending/Received	
DID Table October	0/00/0040		Transcripts/Diploma/Records;	D !' /D ' !	
B.I.R. Training Center	9/20/2018		Billing;	Pending/Received	
B.I.R. Training Center		Academic Other: ;	Non Academic Other: ;	Pending/Received	
B.I.R. Training Center		Academic Other: Student;	Billing;	Pending/Received	
B.I.R. Training Center	9/22/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/22/2018	Grades; Transferability of	Scheduling Problems;	Pending/Received	
		Courses/Credit; Academic	Withdraw/Refund;		
D.I.D. Tunining Contact	0/22/2010	Other: ;	Non Acadamaia Otham acamitu	Danding/Dassingd	
B.I.R. Training Center	9/22/2018	Academic Other: issue	Non Academic Other: security	Pending/Received	
B.I.R. Training Center	0/22/2010	transcript; Licensing/Certification Training;	deposit; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/25/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center		Academic Other: ;	Withdraw/Refund;	Pending/Received Pending/Received	
B.I.R. Training Center	9/26/2018		Billing; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/26/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	9/26/2018		Non Academic Other: tuition	Pending/Received	
B.I.N. Halling Center	3/20/2010		deposit;	rending/Neceived	
B.I.R. Training Center	9/27/2018		Billing; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center		Admission/Dismissal;	billing, Withdraw/Neturia,	Pending/Received	
B.I.R. Training Center	9/28/2018		Transcripts/Diploma/Records;	Pending/Received	
B.I.N. Hairing Center	3/20/2010		Non Academic Other: Tuition	r ending/r received	
			deposit refund;		
B.I.R. Training Center	10/2/2018	Academic Other: student;	Billing;	Pending/Received	
B.I.R. Training Center	10/2/2018		Billing; Staff Misconduct;	Pending/Received	
D.I.A. Halling Genter	10/2/2010		Transcripts/Diploma/Records;	- Challig/Tecolved	
			Withdraw/Refund;		
B.I.R. Training Center	10/3/2018		Billing; Withdraw/Refund;	Pending/Received	
Bill to Framing Contor	10/0/2010		Dining, Witharawi Charle,	- Griding/1 (GGGIVGG	

Private Business and Vocational Schools (PBVS) as of November 05, 2019

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			Category Non-Academic		
Institution		Category Academic Complaint	Complaint	Status	Close Date
B.I.R. Training Center	10/3/2018	Academic Other: language		Pending/Received	
		training;			
B.I.R. Training Center	10/3/2018		Billing;	Pending/Received	
B.I.R. Training Center	10/3/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center		Admission/Dismissal;	Withdraw/Refund;	Pending/Received	
B.I.R. Training Center		Graduation;	Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	10/4/2018	Academic Other: Need tuition back;	Transcripts/Diploma/Records;	Pending/Received	
B.I.R. Training Center	10/4/2018	Academic Other: ;	Billing;	Pending/Received	
B.I.R. Training Center	10/5/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	10/5/2018	Admission/Dismissal;	Billing; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	10/6/2018		Non Academic Other: DEPOSIT ;	Pending/Received	
B.I.R. Training Center	10/6/2018	Admission/Dismissal;		Pending/Received	
B.I.R. Training Center	10/6/2018		Non Academic Other: Tuition deposit;	Pending/Received	
B.I.R. Training Center	10/7/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	10/8/2018		Billing;	Pending/Received	
B.I.R. Training Center	10/10/2018	Academic Other: Current student of Computer System Institute;	Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	10/10/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	10/14/2018		Billing; Withdraw/Refund; Non	Pending/Received	
Ü			Academic Other: Tuition Deposit	ŭ	
B.I.R. Training Center	10/15/2018	Academic Other: ;	Billing; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	10/17/2018		Transcripts/Diploma/Records; Non Academic Other: I-20 STUDENT;	Pending/Received	
B.I.R. Training Center	10/17/2018	Graduation; Transferability of Courses/Credit;	Billing; Staff Misconduct; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	10/17/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	10/26/2018		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	10/30/2018	Academic Other: Tuittion Deposit Refund;	Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	10/30/2018		Billing; Transcripts/Diploma/Records;	Pending/Received	

Private Business and Vocational Schools (PBVS)			as of November 05, 2019		
			Category Non-Academic		
Institution	Submitted	Category Academic Complaint	Complaint	Status	Close Date
Adonis College of Nursing	11/6/2018	Admission/Dismissal; Faculty Misconduct; Grades; Quality of Instruction/Programs; Academic Other: refusing to release grades although payment agreement was not breached.;		Closed: Decided in Favor of Institution	10/4/2019
B.I.R. Training Center	11/11/2018	Academic Other: Current Student of Computer System Institute;	Withdraw/Refund;	Withdrawn	
B.I.R. Training Center	11/12/2018	Academic Other: CURRENT STUDENT IN Computer System Institute;	Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	11/19/2018		Transcripts/Diploma/Records; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	11/21/2018			Pending/Received	
B.I.R. Training Center	11/23/2018	Graduation;	Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	11/30/2018	Academic Other: Transfered to UOP;	Scheduling Problems; Withdraw/Refund; Non Academic Other: 400\$ deposit refund;	Pending/Received	
B.I.R. Training Center	12/3/2018		Non Academic Other: Security Deposit by \$400;	Pending/Received	
B.I.R. Training Center	12/3/2018		Withdraw/Refund;	Pending/Received	
J'Renee` Career Facilitation, Inc.	12/5/2018	Transferability of Courses/Credit;	Misleading or Incorrect Course/Program Information; Transcripts/Diploma/Records;	Closed: No Further Action Required	7/31/2019
Verve College (formerly PCCTI Healthcare)	12/6/2018	Transferability of Courses/Credit;	Billing; Deceptive Practices; Discrimination; Financial Aid; Transcripts/Diploma/Records;	Closed: No Action Taken	2/1/2019
Midwest Technical Institute–Moline		Admission/Dismissal;	Billing; Deceptive Practices; Discrimination; Financial Aid; Staff Misconduct; Transcripts/Diploma/Records;	Pending/Received	
B.I.R. Training Center	12/25/2018	Academic Other: ;	Non Academic Other: ;	Pending/Received	