

Illinois Board of Higher Education (IBHE)
Institutional Complaint System
Annual Report 2019

Private Business and Vocational Schools (PBVS)

as of October 12, 2020

Institution	Submitted	Category Academic Complaint	Category Non-Academic Complaint	Status	Close Date
B.I.R. Training Center	1/2/2019	Academic Other: ;	Non Academic Other: ;	Pending/Received	
-	1/8/2019			Closed: No Action Taken	
B.I.R. Training Center	1/9/2019		Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	1/9/2019		Non Academic Other: Other;	Pending/Received	
Midwest Technical Institute—Moline	1/10/2019	Faculty Misconduct; Quality of Instruction/Programs ;	Scheduling Problems; Non Academic Other: Docking us for days of cancelled class;	Closed: No Action Taken	7/22/2019
B.I.R. Training Center	1/18/2019	Transferability of Courses/Credit;	Withdraw/Refund;	Pending/Received	
Midwest Technical Institute--Springfield	2/7/2019	Admission/Dismissal;	Billing;	Closed: No Action Taken	2/7/2019
B.I.R. Training Center	2/10/2019		Withdraw/Refund;	Pending/Received	
New Horizons Computer Learning Centers	2/26/2019	Admission/Dismissal; Advising; Faculty Misconduct; Grades; Quality of Instruction/Programs ; Transferability of Courses/Credit;	Advertising Violation; Billing; Career Services/Job Placement; Deceptive Practices; Financial Aid; Misleading or Incorrect Course/Program Information; Scheduling Problems; Staff Misconduct; Unlicensed Activity; Veterans Affairs; Withdraw/Refund;	Closed: No Further Action Required	3/19/2019
Adonis College of Nursing	3/18/2019	Graduation;		Withdrawn	
Fishes and Loaves Vocational and Literacy Center	3/21/2019	Admission/Dismissal; Transferability of Courses/Credit;		Closed: Decided in Favor of Student	3/27/2019
Verve College (formerly PCCTI Healthcare)	4/5/2019	Admission/Dismissal; Advising; Faculty Misconduct; Quality of Instruction/Programs ;	Deceptive Practices; Scheduling Problems; Staff Misconduct; Non Academic Other: ;	Withdrawn	
The Second City Training Center Conservatory	4/10/2019	Quality of Instruction/Programs ;	Misleading or Incorrect Course/Program Information; Unlicensed Activity; School Not Approved;	Pending/Received	
Adonis College of Nursing	4/12/2019	Graduation;		Closed: No Further Action Required	7/15/2019
Adonis College of Nursing	4/18/2019	Admission/Dismissal; Faculty Misconduct;	Billing;	Closed: No Action Taken	9/4/2019
Chicago Portfolio School	5/6/2019	Academic Other: I am reporting an unauthorized school that is misrepresenting themselves as being approved on their website and materials. ;	Advertising Violation; Deceptive Practices; Financial Aid; Misleading or Incorrect Course/Program Information; Unlicensed Activity;	Closed: No Action Taken	8/7/2019

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B.I.R. Training Center	5/10/2019		Billing; Withdraw/Refund;	Pending/Received	
ATS Institute of Technology (MDT College of Health Sciences Inc)	5/29/2019	Academic Other: contract;	Non Academic Other: contract;	Closed: No Action Taken	7/9/2019
B.I.R. Training Center	6/5/2019		Billing; Withdraw/Refund;	Pending/Received	
B.I.R. Training Center	6/8/2019	Admission/Dismissal;	Billing;	Pending/Received	
Midwest Technical Institute-- Springfield	6/20/2019	Quality of Instruction/Programs ;	Career Services/Job Placement;	Closed: No Action Taken	9/30/2019
New England College of Business and Finance	6/28/2019	Advising; Quality of Instruction/Programs ; Transferability of Courses/Credit;	Billing; Deceptive Practices; Misleading or Incorrect Course/Program Information; Scheduling Problems; Transcripts/Diploma/Records;	Closed: No Action Taken	8/7/2019
Verve College (formerly PCCTI Healthcare)	7/23/2019	Academic Other: NCLEX Review ;	Deceptive Practices; Misleading or Incorrect Course/Program Information;	Closed: Decided in Favor of Institution	7/31/2019
Verve College (formerly PCCTI Healthcare)	7/30/2019	Admission/Dismissal;	Discrimination; Misleading or Incorrect Course/Program Information; School Not Approved;	Closed: Decided in Favor of Institution	8/29/2019
KK Massage School	8/1/2019	Quality of Instruction/Programs ; Academic Other: cheating government ;	Advertising Violation; Assault/Harassment; Misleading or Incorrect Course/Program Information;	Closed: No Action Taken	11/21/2019
Genesis Healthcare Institute	8/1/2019		Advertising Violation; Deceptive Practices;	Pending/Received	
mcdonalds university	8/12/2019	Quality of Instruction/Programs ; Academic Other: we were not allowed to eat our test results;	Assault/Harassment; Non Academic Other: another student stole my salt shaker;	Pending/Received	
Adonis College of Nursing	8/20/2019	Advising; Quality of Instruction/Programs ;	Staff Misconduct;	Pending/Received	
KK Massage School	8/23/2019	Faculty Misconduct;	Discrimination; Staff Misconduct;	Closed: No Action Taken	8/26/2019
-	8/29/2019		Transcripts/Diploma/Records;	Assigned to Analyst	
Verve College (formerly PCCTI Healthcare)	9/10/2019		Transcripts/Diploma/Records;	Closed: No Further Action Required	10/16/2019
KK Massage School	10/18/2019	Admission/Dismissal;	Assault/Harassment; Non Academic Other: selling/faking diploma;	Assigned to Analyst	

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Verve College (formerly PCCTI Healthcare)	10/26/2019	Grades; Academic Other: ;	Misleading or Incorrect Course/Program Information;	Assigned to Analyst	
Om Spa Chicago	11/11/2019		School Not Approved;	Closed: No Further Action Required	11/14/2019
Jethro Healthcare School	11/16/2019	Advising;	Misleading or Incorrect Course/Program Information; Staff Misconduct;	Closed: No Action Taken	12/9/2019
First Step to Excellence Healthcare Training Academy LTD	12/3/2019	Admission/Dismissal;	Discrimination;	Closed: No Further Action Required	12/20/2019