

Illinois Board of Higher Education (IBHE)
Institutional Complaint System
Annual Report 2020

Private Business and Vocational Schools (PBVS)

as of January 3, 2022

Institution	Submitted	Category Academic Complaint	Category Non-Academic Complaint	Status	Close Date
ATS Institute of Technology (MDT College of Health Sciences Inc)	1/7/2020	Grades; Graduation; Quality of Instruction/Programs ;	Deceptive Practices; Misleading or Incorrect Course/Program Information;	Closed: No Further Action Required	2/12/2020
ATS Institute of Technology (MDT College of Health Sciences Inc)	1/22/2020	Grades; Quality of Instruction/Programs ; Academic Other: ;	Discrimination;	Closed: No Further Action Required	2/12/2020
Chicago Community Learning Center	2/5/2020	Academic Other: ;	Deceptive Practices;	Closed: No Further Action Required	5/5/2020
ATS Institute of Technology (MDT College of Health Sciences Inc)	2/6/2020	Graduation; Academic Other: additional test not presented for the courses needed to graduate;	Advertising Violation; Misleading or Incorrect Course/Program Information;	Closed: No Further Action Required	2/12/2020
Kankakee School District #111 and Social Security Administration Office	2/22/2020	Advising; Faculty Misconduct; Academic Other: ;	Assault/Harassment; Billing; Career Services/Job Placement; Deceptive Practices; Financial Aid; Misleading or Incorrect Course/Program Information; Staff Misconduct; Transcripts/Diploma/Records; Withdraw/Refund;	Closed: No Further Action Required	5/20/2020
B.I.R. Training Center	2/24/2020		Billing; Deceptive Practices;	Assigned to Analyst	
B.I.R. Training Center	2/26/2020		Withdraw/Refund;	Pending/Received	
Omega	3/9/2020		Transcripts/Diploma/Records;	Closed: No Further Action Required	5/21/2020
First Step to Excellence Healthcare Training Academy LTD	3/13/2020	Academic Other: ;	Transcripts/Diploma/Records;	Closed: No Action Taken	4/16/2020
Rasmussen College	4/8/2020	Faculty Misconduct; Grades;	Misleading or Incorrect Course/Program Information; Staff Misconduct;	Closed: No Further Action Required	5/21/2020
Verve College (formerly PCCTI Healthcare)	4/12/2020		Assault/Harassment; Deceptive Practices; Misleading or Incorrect Course/Program Information; Staff Misconduct;	Closed: No Action Taken	5/5/2020
EnVaNa Healthcare Training Center	4/16/2020	Admission/Dismissal; Quality of Instruction/Programs ; Academic Other: ;	Assault/Harassment; Billing; Discrimination; Staff Misconduct;	Closed: No Action Taken	9/8/2021

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ETI School of Skilled Trades (Jakma Investments)	4/17/2020	Graduation; Quality of Instruction/Programs ;	Advertising Violation; Misleading or Incorrect Course/Program Information; Scheduling Problems;	Closed: No Action Taken	2/15/2021
Chicago Community Learning Center	4/22/2020	Admission/Dismissal; Faculty Misconduct; Grades; Graduation;	Billing; Staff Misconduct;	Closed: No Action Taken	5/5/2020
School of Holistic Massage and Reflexology	5/6/2020	Academic Other: Not in compliance with enrollment agreement;	Misleading or Incorrect Course/Program Information; Withdraw/Refund; Non Academic Other: Full refund was not given;	Closed: No Action Taken	6/17/2020
Midwest Technical Institute--Springfield	5/12/2020	Admission/Dismissal; Faculty Misconduct; Graduation;	Deceptive Practices; Discrimination;	Closed: No Action Taken	6/10/2020
B.I.R. Training Center	5/21/2020		Non Academic Other: Deposit Refund;	Pending/Received	
Aquarius Institute of Computer Science Inc	5/29/2020	Graduation;		Closed: Decided in Favor of Student	8/7/2020
Beach for Dogs School of Dog Grooming	6/10/2020	Faculty Misconduct;		Closed: No Action Taken	7/27/2021
Aquarius Institute of Computer Science Inc	6/19/2020	Graduation; Licensing/Certification Training;	Billing; Misleading or Incorrect Course/Program Information; Transcripts/Diploma/Records; School Not Approved;	Withdrawn	
Sheet Metal Products INC	6/24/2020	Licensing/Certification Training;	Advertising Violation; Unlicensed Activity; School Not Approved;	Closed: No Action Taken	7/1/2020
Genesis Healthcare Institute	7/1/2020		Deceptive Practices;	Closed: No Further Action Required	11/2/2020
Aquarius Institute of Computer Science Inc	7/15/2020	Admission/Dismissal; Graduation;	Misleading or Incorrect Course/Program Information; Staff Misconduct; Transcripts/Diploma/Records;	Withdrawn	
Beach for Dogs School of Dog Grooming	7/24/2020	Faculty Misconduct; Quality of Instruction/Programs ; Academic Other: ;	Assault/Harassment; Deceptive Practices; Discrimination; Withdraw/Refund;	Closed: No Action Taken	2/18/2021
Springboard Institute	7/29/2020	Licensing/Certification Training;	School Not Approved;	Closed: No Action Taken	10/6/2020
Beach for Dogs School of Dog Grooming	8/2/2020	Faculty Misconduct; Quality of Instruction/Programs ;	Assault/Harassment; Discrimination; Staff Misconduct; Withdraw/Refund;	Closed: No Action Taken	2/18/2021

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J'Renee` Career Facilitation, Inc.	8/17/2020	Transferability of Courses/Credit;	Billing; Financial Aid; Transcripts/Diploma/Records; Withdraw/Refund; School Not Approved;	Closed: No Further Action Required	11/9/2020
IT Career Lab / National Able	8/18/2020	Admission/Dismissal; Advising; Grades; Graduation; Quality of Instruction/Programs ; Academic Other: ;	Advertising Violation; Career Services/Job Placement; Deceptive Practices; Misleading or Incorrect Course/Program Information;	Closed: No Action Taken	10/14/2020
Stellar Career College	9/3/2020		Deceptive Practices; Financial Aid; School Not Approved;	Closed: No Action Taken	10/6/2020
-	9/4/2020		Non Academic Other: ;	Closed: No Action Taken	7/13/2021
-	9/12/2020		Non Academic Other: ;	Closed: No Further Action Required	9/22/2020
B.I.R. Training Center	9/15/2020	Grades; Graduation; Quality of Instruction/Programs ; Transferability of Courses/Credit;	Career Services/Job Placement; Transcripts/Diploma/Records; Unlicensed Activity;	Pending/Received	
B.I.R. Training Center	9/18/2020		Non Academic Other: Non refund of my tuition deposit;	Pending/Received	
ATS Institute of Technology (MDT College of Health Sciences Inc)	9/21/2020	Grades; Quality of Instruction/Programs ; Academic Other: Appeal denied;		Closed: No Action Taken	2/11/2021
Aquarius Institute of Computer Science Inc	9/23/2020	Faculty Misconduct; Quality of Instruction/Programs ; Transferability of Courses/Credit;	Advertising Violation; Discrimination; Scheduling Problems;	Withdrawn	
University of the Potomac	9/27/2020	Academic Other: ;	Discrimination; Staff Misconduct;	Closed: No Action Taken	10/6/2020
ATS Institute of Technology (MDT College of Health Sciences Inc)	10/6/2020	Admission/Dismissal; Academic Other: ;		Withdrawn	
Illinois Welding School (Debra Glanton Enterprises)	10/7/2020	Faculty Misconduct; Graduation;	Deceptive Practices; Staff Misconduct; Transcripts/Diploma/Records;	Closed: No Further Action Required	10/29/2020
Prestige Nurse Aide Training Academy	10/27/2020	Licensing/Certification Training;	Non Academic Other: Cna ;	Closed: No Action Taken	7/13/2021
Midwest Technical Institute–Moline	10/28/2020	Faculty Misconduct; Graduation; Quality of Instruction/Programs ;	Discrimination; Staff Misconduct; Withdraw/Refund;	Closed: No Further Action Required	11/19/2020
Adonis College of Nursing	11/10/2020	Graduation; Academic Other: Refusing to sign off after completing all courses;		Withdrawn	

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Aquarius Institute of Computer Science Inc	11/23/2020		Deceptive Practices; Transcripts/Diploma/Records; Withdraw/Refund;	Withdrawn	
Aquarius Institute of Computer Science Inc	11/23/2020	Quality of Instruction/Programs ;	Deceptive Practices; Transcripts/Diploma/Records; Withdraw/Refund;	Withdrawn	
Adonis College of Nursing	12/3/2020	Academic Other: ;		Closed: No Action Taken	2/11/2021
Adonis College of Nursing	12/3/2020	Academic Other: Wouldn't signed me off to sit for my nclex exam;		Closed: No Action Taken	2/11/2021
Adonis College of Nursing	12/15/2020			Closed: Decided in Favor of Institution	2/5/2021