

Illinois Board of Higher Education (IBHE)
Institutional Complaint System
Annual Report 2021

Private Business and Vocational Schools (PBVS)

as of January 3, 2022

Institution	Submitted	Category Academic Complaint	Category Non-Academic Complaint	Status	Close Date
Midwest Technical	1/15/2021	Admission/Dismissal;	Billing; Discrimination; Financial	Closed: Decided in Favor of Institution	2/15/2021
ATS Institute of Technology	1/25/2021		Career Services/Job Placement;	Closed: No Action Taken	7/13/2021
Midwest Technical	2/12/2021	Faculty Misconduct; Graduation;	Advertising Violation; Career	Closed: No Action Taken	8/12/2021
Microtrain Technology (42 North	3/23/2021		Deceptive Practices;	Closed: Decided in Favor of Institution	4/22/2021
ITT Technical Institute Burr	4/2/2021		Billing; Deceptive Practices;	Closed: No Further Action Required	7/12/2021
International Academy of	4/7/2021	Admission/Dismissal; Advising;	Billing; Financial Aid;	Closed: No Further Action Required	7/12/2021
Estelle Medical Academy	5/9/2021		Deceptive Practices; Misleading	Closed: No Action Taken	7/13/2021
Americare Technical School	6/7/2021	Grades; Quality of		Closed: Decided in Favor of Institution	8/12/2021
TK Phlebotomy	6/21/2021			Closed: No Action Taken	7/8/2021
EnVaNa Healthcare Training	7/30/2021	Admission/Dismissal; Faculty	Billing; Staff Misconduct;	Info/Response Under Review	
University of Spa and Massage	8/27/2021	Faculty Misconduct;	Staff Misconduct;	Closed: No Action Taken	9/8/2021
Americare Technical School	9/2/2021	Graduation; Quality of	Staff Misconduct;	Assigned to Analyst	
ATS Institute of Technology	9/3/2021	Admission/Dismissal;	Misleading or Incorrect	Closed: Decided in Favor of Institution	11/5/2021
ATS Institute of Technology	9/9/2021	Academic Other: ;	Misleading or Incorrect	Closed: Decided in Favor of Institution	11/5/2021
Prestige Nurse Aide Training	10/1/2021	Quality of Instruction/Programs ;	Advertising Violation; Misleading	Closed: No Action Taken	11/9/2021
Verve College (formerly PCCTI	10/4/2021	Graduation;	Assault/Harassment;	Closed: No Action Taken	10/26/2021
The Soma Institute–The	10/6/2021	Admission/Dismissal; Faculty	Assault/Harassment; Deceptive	Closed: No Action Taken	12/13/2021
CAAN Academy of Nurses	10/14/2021	Faculty Misconduct; Grades;	Deceptive Practices; Misleading	Info/Response Under Review	
Computer Training Institute of	10/23/2021	Academic Other: ;	Deceptive Practices; Misleading	Closed: No Action Taken	11/11/2021
Verve College (formerly PCCTI	10/29/2021	Grades; Quality of	Deceptive Practices; Misleading	More Info Needed from Complainant	
Genesis Healthcare Institute	12/1/2021	Academic Other: Financial	Deceptive Practices; Non	Pending/Received	
-	12/7/2021		Unlicensed Activity;	Info/Response Under Review	
Excelsior Healthcare Academy	12/20/2021	Faculty Misconduct; Quality of		Pending/Received	