

Illinois Board of Higher Education (IBHE)  
Institutional Complaint System  
Annual Report 2023

Private Business and Vocational Schools (PBVS)

as of January 2, 2024

Institution	Submitted	Category Academic Complaint	Category Non-Academic Complaint	Status	Close Date
-	3/6/2023			Withdrawn	
Western Governor's University	3/13/2023	Admission/Dismissal; Advising; Licensing/Certification Training; Quality of Instruction/Programs ; Transferability of Courses/Credit;	Career Services/Job Placement; School Not Approved;	Closed: No Further Action Required	3/14/2023
Great Paragon Healthcare Inc	4/4/2023	Admission/Dismissal; Grades; Quality of Instruction/Programs ;	Assault/Harassment; Deceptive Practices; Misleading or Incorrect Course/Program Information; Scheduling Problems; Staff Misconduct; Unlicensed Activity; School Not Approved;	Closed: Decided in Favor of Student	12/20/2023
ATS Institute of Technology (MDT College of Health Sciences Inc)	5/11/2023	Admission/Dismissal; Faculty Misconduct; Graduation; Transferability of Courses/Credit;		Closed: Decided in Favor of Institution	8/1/2023
John amico hair design	6/1/2023	Faculty Misconduct; Quality of Instruction/Programs ;	Misleading or Incorrect Course/Program Information;	Closed: No Action Taken	6/23/2023
School of Holistic Massage and Reflexology	6/6/2023	Faculty Misconduct; Quality of Instruction/Programs ;	Assault/Harassment; Deceptive Practices;	Closed: Decided in Favor of Institution	12/20/2023
Western Governors University	7/20/2023	Admission/Dismissal;	Financial Aid;	Closed: No Action Taken	7/25/2023
Americare Technical School	7/27/2023		Transcripts/Diploma/Records;	Pending/Received	
Illinois Dental Careers (Illinois Health Careers)	8/18/2023		Advertising Violation; Deceptive Practices; Misleading or Incorrect Course/Program Information; Unlicensed Activity;	Closed: No Further Action Required	9/18/2023
ATS Institute of Technology (MDT College of Health Sciences Inc)	8/20/2023		Discrimination; Financial Aid; Withdraw/Refund;	Pending/Received	

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ATS Institute of Technology (MDT College of Health Sciences Inc)	9/8/2023	Admission/Dismissal; Graduation;	Misleading or Incorrect Course/Program Information;	Pending/Received	
A Plus Healthcare Training	9/10/2023	Faculty Misconduct; Quality of Instruction/Programs ;	Billing; Deceptive Practices; Scheduling Problems; Staff Misconduct; Withdraw/Refund;	Closed: No Action Taken	10/12/2023
Beck School of Practical Nursing	9/13/2023	Quality of Instruction/Programs ;	Financial Aid; Scheduling Problems; School Not Approved;	Closed: No Further Action Required	9/20/2023
Elite Professional Career Institute	9/14/2023	Faculty Misconduct; Quality of Instruction/Programs ;	Advertising Violation; Career Services/Job Placement; Deceptive Practices; Misleading or Incorrect Course/Program Information; Unlicensed Activity; School Not Approved;	Closed: No Action Taken	9/18/2023
Genesis Healthcare Institute	10/19/2023	Faculty Misconduct;	Assault/Harassment; Billing; Deceptive Practices; Discrimination; Misleading or Incorrect Course/Program Information; Staff Misconduct; Transcripts/Diploma/Records;	Pending/Received	
Universal Spa Training Academy	10/28/2023	Academic Other: LOA;	Billing; Deceptive Practices; Discrimination; Staff Misconduct;	Pending/Received	
HVAC Technical Institute	11/2/2023	Admission/Dismissal;	Unlicensed Activity;	Pending/Received	
Verve College (formerly PCCTI Healthcare)	11/4/2023	Advising; Faculty Misconduct; Grades; Quality of Instruction/Programs ; Transferability of Courses/Credit; Academic Other: ;	Advertising Violation; Billing; Deceptive Practices; Misleading or Incorrect Course/Program Information; Scheduling Problems; Transcripts/Diploma/Records; Withdraw/Refund; School Not Approved; Non Academic Other: ;	Closed: No Action Taken	11/7/2023

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Institute of Natural Health and Education	11/30/2023	Faculty Misconduct; Quality of Instruction/Programs ; Academic Other: ;	Assault/Harassment;	Pending/Received	
Adonis College of Nursing	12/16/2023	Admission/Dismissal;	Assault/Harassment; Deceptive Practices; Discrimination; Financial Aid; Staff Misconduct; Withdraw/Refund;	Pending/Received	