

Illinois Board of Higher Education (IBHE)
Institutional Complaint System
Annual Report 2024

Private Business and Vocational Schools (PBVS)

as of March 18, 2025

Institution	Submitted	Category Academic Complaint	Category Non-Academic Complaint	Status	Close Date
Americare Technical School	2/27/2024	Faculty Misconduct; Quality of Instruction/Programs ; Transferability of Courses/Credit;	Deceptive Practices; Discrimination; Misleading or Incorrect Course/Program Information; Staff Misconduct;	Closed: No Action Taken	10/16/2024
ATS Institute of Technology (MDT College of Health Sciences Inc)	7/3/2024	Admission/Dismissal; Faculty Misconduct; Academic Other: ;	Assault/Harassment; Deceptive Practices; Discrimination; Staff Misconduct;	Closed: No Action Taken	8/5/2024
ATS Institute of Technology (MDT College of Health Sciences Inc)	7/3/2024	Faculty Misconduct; Grades;	Deceptive Practices; Discrimination;	Closed: Decided in Favor of Institution	11/25/2024
ATS Institute of Technology (MDT College of Health Sciences Inc)	7/3/2024	Admission/Dismissal; Faculty Misconduct; Grades; Academic Other: ;	Assault/Harassment; Discrimination; Misleading or Incorrect Course/Program Information; Staff Misconduct; Withdraw/Refund;	Closed: Decided in Favor of Institution	11/25/2024
ATS Institute of Technology (MDT College of Health Sciences Inc)	7/9/2024	Faculty Misconduct; Quality of Instruction/Programs ; Academic Other: Faculty shortage ;	Assault/Harassment; Deceptive Practices; Financial Aid; Misleading or Incorrect Course/Program Information; Staff Misconduct; Unlicensed Activity; Non Academic Other: Additional information ;	Closed: Decided in Favor of Institution	11/7/2024
ATS Institute of Technology (MDT College of Health Sciences Inc)	7/18/2024	Admission/Dismissal; Graduation; Quality of Instruction/Programs ;	Deceptive Practices; Misleading or Incorrect Course/Program Information; Staff Misconduct;	Closed: No Further Action Required	10/16/2024
ATS Institute of Technology (MDT College of Health Sciences Inc)	7/30/2024	Admission/Dismissal;		Closed: No Action Taken	10/17/2024
ATS Institute of Technology (MDT College of Health Sciences Inc)	8/20/2024	Grades; Quality of Instruction/Programs ; Transferability of Courses/Credit;	Deceptive Practices; Discrimination; Misleading or Incorrect Course/Program Information; Withdraw/Refund; Non Academic Other: Teacher failed student for personal issues ;	Closed: No Action Taken	11/7/2024

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Beck School of Practical Nursing	10/18/2024	Faculty Misconduct; Quality of Instruction/Programs ;		Withdrawn	
CAAN Academy of Nursing (Coalition of African American Nurses)	4/24/2024	Advising; Faculty Misconduct; Quality of Instruction/Programs ;	Assault/Harassment; Discrimination; Misleading or Incorrect Course/Program Information; Staff Misconduct; Unlicensed Activity;	Closed: No Action Taken	10/7/2024
CAAN Academy of Nursing (Coalition of African American Nurses)	4/25/2024	Admission/Dismissal; Quality of Instruction/Programs ;	Misleading or Incorrect Course/Program Information; Staff Misconduct;	Closed: Decided in Favor of Institution	6/14/2024
CAAN Academy of Nursing (Coalition of African American Nurses)	5/17/2024	Admission/Dismissal;	Misleading or Incorrect Course/Program Information;	Closed: No Action Taken	5/17/2024
CAAN Academy of Nursing (Coalition of African American Nurses)	5/17/2024	Admission/Dismissal;	Misleading or Incorrect Course/Program Information;	Closed: No Action Taken	5/20/2024
CAAN Academy of Nursing (Coalition of African American Nurses)	5/19/2024	Admission/Dismissal;	Deceptive Practices; Misleading or Incorrect Course/Program Information;	Closed: No Action Taken	5/21/2024
Chicago Community Learning Center	10/31/2024		Advertising Violation; Deceptive Practices; School Not Approved;	Closed: No Further Action Required	11/5/2024
EnVaNa Healthcare Training Center	1/24/2024	Academic Other: Withdrew;	Deceptive Practices; Withdraw/Refund;	Closed: Decided in Favor of Institution	2/5/2024
EnVaNa Healthcare Training Center	6/14/2024	Faculty Misconduct; Quality of Instruction/Programs ;	Advertising Violation; Deceptive Practices; Discrimination; Misleading or Incorrect Course/Program Information; Staff Misconduct; Unlicensed Activity;	Closed: No Action Taken	8/5/2024
Excelsior Healthcare Academy	5/13/2024	Faculty Misconduct; Academic Other: ;	Deceptive Practices; Misleading or Incorrect Course/Program Information; Staff Misconduct;	Closed: No Action Taken	8/5/2024
First Step to Excellence Healthcare Training Academy LTD	2/1/2024	Academic Other: Was not notified that I was at risk of failure to after the course had ended.;	Deceptive Practices;	Closed: Decided in Favor of Institution	5/6/2024

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Great Paragon Healthcare Inc	4/4/2024	Quality of Instruction/Programs ;	Misleading or Incorrect Course/Program Information; Staff Misconduct; Unlicensed Activity;	Closed: No Further Action Required	4/11/2024
Illinois Institute of Fine Arts	3/13/2024	Faculty Misconduct;	Assault/Harassment; Billing; Discrimination; Staff Misconduct;	Closed: Decided in Favor of Institution	9/30/2024
Illinois Media School—O'Hare (M&S Media Inc)	8/22/2024	Admission/Dismissal; Advising; Quality of Instruction/Programs ; Academic Other: ;	Billing; Financial Aid; Misleading or Incorrect Course/Program Information; Veterans Affairs; Withdraw/Refund;	Closed: Decided in Favor of Institution	2/6/2025
Mpower Career Training	8/15/2024	Admission/Dismissal; Faculty Misconduct; Quality of Instruction/Programs ;	Billing; Career Services/Job Placement; Deceptive Practices; Scheduling Problems; Staff Misconduct;	Closed: No Further Action Required	10/3/2024
Mpower Career Training	8/18/2024	Quality of Instruction/Programs ; Transferability of Courses/Credit; Academic Other: School closed down unexpectedly ;	Billing; Deceptive Practices; Financial Aid; Non Academic Other: MPower career training is expecting me to re-pay the loan that I had borrowed from them after closing down their school program halfway through and breaking our contractual agreement on their end;	Closed: No Further Action Required	10/3/2024
Mpower Career Training	8/29/2024	Graduation; Quality of Instruction/Programs ;	Billing; Withdraw/Refund;	Closed: No Further Action Required	10/3/2024
North Shore College (formerly Northbrook College)	4/19/2024	Academic Other: Did not receive all content in syllabus.;		Closed: Decided in Favor of Institution	10/28/2024
North Shore College (formerly Northbrook College)	8/7/2024		Billing; Financial Aid; Non Academic Other: Refund/tax form correction.;	Withdrawn	
North Shore College (formerly Northbrook College)	12/5/2024	Academic Other: Previous Student;	Billing; Non Academic Other: Tax Form;	Closed: No Action Taken	12/10/2024

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Seton Montessori Institute	11/21/2024	Admission/Dismissal; Advising; Faculty Misconduct; Grades; Graduation;	Billing; Deceptive Practices; Discrimination; Financial Aid; Misleading or Incorrect Course/Program Information; Staff Misconduct; Withdraw/Refund; School Not Approved;	Assigned to Analyst	
State Career College Inc	9/4/2024	Faculty Misconduct; Quality of Instruction/Programs ; Transferability of Courses/Credit;	Billing; Deceptive Practices; Financial Aid; Misleading or Incorrect Course/Program Information; Staff Misconduct; Unlicensed Activity;	Closed: No Further Action Required	10/10/2024
Stellar Career College	7/2/2024	Faculty Misconduct;	Advertising Violation; Deceptive Practices; Misleading or Incorrect Course/Program Information; Staff Misconduct;	Closed: No Action Taken	7/3/2024
Stellar Career College	11/7/2024	Quality of Instruction/Programs ;	Financial Aid;	Sent to Institution	
Stellar Career College	11/7/2024	Faculty Misconduct; Quality of Instruction/Programs ; Academic Other: Lack of or no materials (books);	Billing; Deceptive Practices; Financial Aid; Misleading or Incorrect Course/Program Information; Staff Misconduct; Withdraw/Refund;	Assigned to Analyst	
Stellar Career College	11/7/2024	Faculty Misconduct; Quality of Instruction/Programs ; Transferability of Courses/Credit;	Billing; Financial Aid; Staff Misconduct;	Assigned to Analyst	
The Soma Institute—The National School of Clinical Massage Therapy	2/27/2024	Faculty Misconduct; Grades; Quality of Instruction/Programs ;	Advertising Violation; Financial Aid; Misleading or Incorrect Course/Program Information;	Closed: No Action Taken	3/13/2024
Verve College (formerly PCCTI Healthcare)	8/20/2024	Admission/Dismissal; Advising; Faculty Misconduct; Quality of Instruction/Programs ; Transferability of Courses/Credit;	Billing; Deceptive Practices; Discrimination; Financial Aid; Misleading or Incorrect Course/Program Information; Staff Misconduct;	Assigned to Analyst	

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Verve College (formerly PCCTI Healthcare)	10/30/2024	Faculty Misconduct; Grades; Quality of Instruction/Programs ;	Misleading or Incorrect Course/Program Information;	Assigned to Analyst	
Verve College (formerly PCCTI Healthcare)	10/31/2024	Grades;	Misleading or Incorrect Course/Program Information; Staff Misconduct;	Assigned to Analyst	
Verve College (formerly PCCTI Healthcare)	11/16/2024	Admission/Dismissal; Faculty Misconduct;		Withdrawn	
Verve College (formerly PCCTI Healthcare)	11/26/2024	Faculty Misconduct; Academic Other: Wrongful Suspension;	Discrimination; Misleading or Incorrect Course/Program Information; Staff Misconduct;	Sent to Institution	
Zurik Healthcare Institute Inc	10/18/2024		Deceptive Practices; Financial Aid; Withdraw/Refund; School Not Approved;	Closed: No Further Action Required	11/5/2024