

Illinois Board of Higher Education (IBHE)  
 Institutional Complaint System  
 Annual Report 2025

Private Business and Vocational Schools (PBVS)

as of January 16, 2026

Institution	Submitted	Category Academic Complaint	Category Non-Academic Complaint	Status	Close Date
Fishes and Loaves Vocational and Literacy Center	1/21/2025	Graduation; Quality of Instruction/Programs ;	Discrimination; Misleading or Incorrect Course/Program Information; Staff Misconduct;	Closed: Decided in Favor of Student	2/5/2025
Coding Temple Inc.	3/9/2025	Admission/Dismissal;	Deceptive Practices; Misleading or Incorrect Course/Program Information;	Closed: No Action Taken	11/6/2025
IIFA College	3/10/2025	Admission/Dismissal; Quality of Instruction/Programs ;	Billing; Deceptive Practices; Staff Misconduct; Withdraw/Refund;	Closed: No Action Taken	3/11/2025
ATS Institute of Technology (MDT College of Health Sciences Inc)	3/17/2025	Admission/Dismissal; Faculty Misconduct; Graduation; Quality of Instruction/Programs ; Academic Other: procedural violations;	Advertising Violation; Deceptive Practices; Discrimination; Misleading or Incorrect Course/Program Information; Staff Misconduct;	Closed: Decided in Favor of Institution	6/27/2025
ATS Institute of Technology (MDT College of Health Sciences Inc)	3/17/2025	Admission/Dismissal; Faculty Misconduct; Academic Other: procedural violations;	Misleading or Incorrect Course/Program Information; Staff Misconduct;	Closed: No Further Action Required	4/2/2025
Verve College (formerly PCCTI Healthcare)	3/20/2025	Academic Other: enrollment;	Billing; Misleading or Incorrect Course/Program Information;	Closed: No Further Action Required	4/2/2025
Midwest School of Pet Grooming	4/22/2025	Faculty Misconduct;	Assault/Harassment; Deceptive Practices; Discrimination; Staff Misconduct; Non Academic Other: negligence practice;	Closed: No Action Taken	11/6/2025
ATS Institute of Technology (MDT College of Health Sciences Inc)	4/23/2025	Faculty Misconduct;	Deceptive Practices;	Closed: No Action Taken	6/27/2025
Elite Professional Career Institute	4/23/2025	Faculty Misconduct; Grades; Graduation; Quality of Instruction/Programs ;	Assault/Harassment; Deceptive Practices; Misleading or Incorrect Course/Program Information; Staff Misconduct; Transcripts/Diploma/Records; Unlicensed Activity;	Closed: No Further Action Required	11/6/2025
ATS Institute of Technology (MDT College of Health Sciences Inc)	4/28/2025	Admission/Dismissal; Grades;	Discrimination; Staff Misconduct;	Closed: Decided in Favor of Institution	6/27/2025

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ATS Institute of Technology (MDT College of Health Sciences Inc)	4/28/2025	Admission/Dismissal; Faculty Misconduct; Grades;	Assault/Harassment; Discrimination; Misleading or Incorrect Course/Program Information; Withdraw/Refund;	Closed: No Action Taken	5/2/2025
Able Career Institute	5/2/2025	Admission/Dismissal; Advising; Faculty Misconduct; Quality of Instruction/Programs ; Academic Other: Rushed 3rd part of program with power BI;	Advertising Violation; Assault/Harassment; Career Services/Job Placement; Deceptive Practices; Discrimination; Financial Aid; Misleading or Incorrect Course/Program Information; Staff Misconduct; Veterans Affairs; Withdraw/Refund;	Closed: Decided in Favor of Institution	9/30/2025
ATS Institute of Technology (MDT College of Health Sciences Inc)	5/7/2025	Admission/Dismissal; Advising; Faculty Misconduct; Grades; Quality of Instruction/Programs ; Transferability of Courses/Credit; Academic Other: Academic integrity ;	Advertising Violation; Assault/Harassment; Career Services/Job Placement; Deceptive Practices; Misleading or Incorrect Course/Program Information; Staff Misconduct; Transcripts/Diploma/Records; Unlicensed Activity; Withdraw/Refund; Non Academic Other: Intentionally changing passing scores to fail as retaliation from grievance filing ;	Closed: Decided in Favor of Institution	6/27/2025
Tricoci university	5/9/2025	Admission/Dismissal; Advising; Faculty Misconduct; Grades; Quality of Instruction/Programs ;	Misleading or Incorrect Course/Program Information;	Closed: No Action Taken	5/12/2025
Stellar Career College	5/14/2025	Admission/Dismissal; Faculty Misconduct; Grades; Graduation; Academic Other: ;	Assault/Harassment; Deceptive Practices; Misleading or Incorrect Course/Program Information; Scheduling Problems; Staff Misconduct;	Closed: Decided in Favor of Institution	12/4/2025
Aviation Institute of Maintenance	5/17/2025	Licensing/Certification Training;	Staff Misconduct;	Closed: No Action Taken	11/6/2025
Zurik Healthcare Institute Inc	5/21/2025	Academic Other: Learn and Lead Academy;	Non Academic Other: ;	Closed: No Action Taken	5/28/2025

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Per Scholas, Inc.	5/22/2025		Financial Aid;	Closed: No Action Taken	6/2/2025
Verve College (formerly PCCTI Healthcare)	6/2/2025	Academic Other: Remediation Policy;	Misleading or Incorrect Course/Program Information;	Closed: No Action Taken	6/5/2025
Sherm-Ooman LLC	6/7/2025	Academic Other: Legal Affairs;	Non Academic Other: Billing Code Statuses and Data Types ;	Closed: No Action Taken	6/7/2025
Verve College (formerly PCCTI Healthcare)	6/13/2025		Assault/Harassment; Billing; Financial Aid; Withdraw/Refund;	Closed: No Action Taken	6/18/2025
Verve College (formerly PCCTI Healthcare)	6/22/2025	Admission/Dismissal;	Billing; Financial Aid; Misleading or Incorrect Course/Program Information; Withdraw/Refund;	Pending/Received	
Chicago Community Learning Center	6/24/2025	Admission/Dismissal; Advising; Faculty Misconduct;	Assault/Harassment; Discrimination; Misleading or Incorrect Course/Program Information; Staff Misconduct;	Closed: No Action Taken	11/6/2025
Verve College (formerly PCCTI Healthcare)	6/27/2025	Quality of Instruction/Programs ;	Misleading or Incorrect Course/Program Information; Withdraw/Refund;	Closed: No Action Taken	6/30/2025
Stellar Career College	7/10/2025	Admission/Dismissal; Advising; Quality of Instruction/Programs ;	Billing; Financial Aid; Scheduling Problems;	Closed: No Action Taken	7/18/2025
Genesis Healthcare Institute	7/16/2025	Admission/Dismissal; Faculty Misconduct; Graduation; Quality of Instruction/Programs ;	Billing; Misleading or Incorrect Course/Program Information; Staff Misconduct; Withdraw/Refund;	Closed: No Action Taken	7/18/2025
State Career College Inc	7/18/2025	Admission/Dismissal;	Non Academic Other: Dismissal after written absence approval and misapplied attendance policy;	Closed: No Action Taken	9/30/2025
ATS Institute of Technology (MDT College of Health Sciences Inc)	7/21/2025	Admission/Dismissal; Grades;	Billing; Financial Aid;	Closed: No Action Taken	11/6/2025
State Career College Inc	7/21/2025		Staff Misconduct; Non Academic Other: Instructor Misconduct, Attendance Policy Violation, and Institutional Negligence;	Closed: No Action Taken	11/6/2025
State Career College Inc	7/23/2025		Non Academic Other: Attendance Policy Violation and Instructor Misconduct – Request for IBHE Review;	Closed: No Action Taken	11/6/2025

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Verve College (formerly PCCTI Healthcare)	7/29/2025	Advising;	Deceptive Practices; Misleading or Incorrect Course/Program Information;	Closed: No Action Taken	10/20/2025
Wilmington University	8/4/2025	Admission/Dismissal;	Transcripts/Diploma/Records;	Closed: No Further Action Required	8/8/2025
Verve College (formerly PCCTI Healthcare)	8/13/2025	Advising; Grades; Quality of Instruction/Programs ; Academic Other: ;	Billing; Financial Aid; Misleading or Incorrect Course/Program Information;	Sent to Institution	
Washington community high school	8/28/2025	Faculty Misconduct;	Assault/Harassment; Discrimination; Staff Misconduct; Non Academic Other: Racism ;	Closed: No Action Taken	9/2/2025
Northrop Aviation Dispatch Academy	9/1/2025		School Not Approved;	Closed: No Further Action Required	9/30/2025
ATS Institute of Technology (MDT College of Health Sciences Inc)	9/5/2025	Quality of Instruction/Programs ; Academic Other: Unfair termination, Does not follow handbook, CEO and President make nursing decisions and make tests and assignments for students without faculty feedback;	Assault/Harassment; Scheduling Problems; Unlicensed Activity; Non Academic Other: Make employees work without breaks, extended hours, and duties that are not part of the job description ;	Closed: No Action Taken	9/29/2025
U.T.I. of Illinois Inc	9/10/2025	Faculty Misconduct; Quality of Instruction/Programs ;	Assault/Harassment; Deceptive Practices; Misleading or Incorrect Course/Program Information; Staff Misconduct;	Sent to Institution	
Verve College (formerly PCCTI Healthcare)	9/13/2025		Deceptive Practices; Financial Aid; Staff Misconduct; Withdraw/Refund;	Sent to Institution	
State Career College Inc	10/22/2025	Admission/Dismissal; Faculty Misconduct; Quality of Instruction/Programs ;	Misleading or Incorrect Course/Program Information; Staff Misconduct;	Sent to Institution	
Americare Technical School	11/5/2025	Faculty Misconduct;	Billing; Deceptive Practices; Financial Aid; Misleading or Incorrect Course/Program Information; Staff Misconduct;	Sent to Institution	
Verve College (formerly PCCTI Healthcare)	11/13/2025	Quality of Instruction/Programs ;		Closed: No Action Taken	1/13/2026